

7 November 2022

Dear Sir / Madam,



This survey is available in English, Simplified Chinese and Korean.

关于本项目和调查的简体中文信息，请见背面。

본 프로젝트에 관한 안내 및 설문 조사는 한국어로도 제공됩니다. 자세한 내용은 뒷면을 참조하십시오.

2022 Carlingford and Epping Neighbourhood Travel Survey

For the past three years, City of Parramatta Council has joined with Western Sydney Local Health District to study how people in Carlingford and Epping moved around their suburb. Thousands of people have engaged with the project, and we've been able to learn a lot about what the community thinks about their neighbourhood and the links between active transport and health.

Since our first survey in 2019, Council has used the information you've shared with us to plan neighbourhood upgrades including improving pedestrian access and amenity by installing traffic signals, new lighting and just over 2.6km of footpaths, planting more than 100 trees, creating almost 2km of shared paths and separated cycleways, improving a number of pedestrian crossings, and upgrading local parks and green spaces.

The 2022 survey has opened!

Help make our last survey the biggest and best yet!

In order to study any changes to how you move in your daily life, how COVID-19 has impacted our community, and to inform future work, we've partnered with Western Sydney Local Health District again to create our final survey.

As usual, we're interested in how you get to the local shops, how often you drive to work or study, if you catch a train or other public transport, if you started to ride a bike, and how often you walk around your neighbourhood.

We're also interested in how you feel about your neighbourhood. **We're hoping as many people as possible in your household (over the age of 18) will complete the survey.**

Complete the survey by going to <https://l.ead.me/travel-survey> or **scan the QR code over the page** – use your smartphone camera to open the survey. Alternatively, contact Council for a paper survey to be mailed to you.

Help improve your neighbourhood and win prizes!

To thank you for your time, you can enter the draw to win one of ten (10) x gift cards, each valued at \$50.

The 2022 Carlingford and Epping Neighbourhood Travel Survey will be open until midnight Monday 5 December 2022.

Your answers will be anonymous and reported as an overall result of the study.

Contact us:

council@cityofparramatta.nsw.gov.au | 02 9806 5050
@cityofparramatta | PO Box 32, Parramatta, NSW 2124
ABN 49 907 174 773 | [cityofparramatta.nsw.gov.au](https://www.cityofparramatta.nsw.gov.au)

Questions?

If you would like any more information about the study, or have any questions about the **2022 Carlingford and Epping Neighbourhood Travel Survey**, please visit the Participate Parramatta website www.participate.cityofparramatta.nsw.gov.au (or find the project page here cityofparramatta.co/epping-carlingford) or contact me directly.

Yours faithfully,

Mark Crispin

Transport Planning

transportplanning@cityofparramatta.nsw.gov.au

or call City of Parramatta Council on 1300 617 058.



2022 Carlingford and Epping Survey QR code

2022 Carlingford 和 Epping 调查》二维码

2022 Carlingford 및 Epping 설문조사 QR 코드

In partnership with



For non-English speakers, phone interpretation services are available via TIS National on 131 450.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة، اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

CHINESE

如果你需要翻译协助阅读这份新闻简报，请联系 TIS，电话 131 450，要求他们代表你接通巴拉玛打市议会顾客服务处，电话 9806 5050。顾客服务处的工作时间是每星期一至星期五，上午8:30至下午5:00。

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।