



Comprehensive Heritage Review

Phase 1 Community Engagement – Outcomes Report
October 2025

cityofparramatta.nsw.gov.au

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1. INTRODUCTION

In December 2024 - March 2025, Council invited early community feedback to help inform and guide a seven-year Comprehensive Heritage Review (CHR) Program for the City of Parramatta Local Government Area (LGA). Under the CHR Program, this early community consultation is referred to as "Phase 1 Community Engagement". Further engagement will be undertaken with the community at later stages of the program.

During Phase 1 Community Engagement, Council asked the community the following:

- Suggestions on heritage items or heritage conservation areas to be added, modified or deleted from Council's planning instruments and why;
- Emerging heritage themes that should be explored in the review;
- Opportunities and challenges for heritage preservation, promotion and protection in the City of Parramatta LGA; and
- Specific studies to be undertaken as part of the CHR.

The feedback provided in this early Phase 1 Community Engagement will be used to inform one or more of the following studies, strategies and reviews being carried out under the CHR, depending upon the ideas or issues raised:

1. Heritage Conservation Areas Review;
2. Integrated Heritage Strategy;
3. Heritage Items Review;
4. Thematic History Study;
5. Aboriginal Heritage Study; and
6. Archaeological Study.

This report evaluates the methods used to promote this early consultation opportunity, and the resulting level of awareness and engagement for the CHR.

All feedback received during the Phase 1 Community Engagement was reviewed by Council's Land Use Planning Team.

For information on the Comprehensive Heritage Review please contact Land Use Planning P 02 9806 5050.

For information on this engagement please contact Research & Engagement E
participate@cityofparramatta.nsw.gov.au

2. EXECUTIVE SUMMARY

In late 2024 and early 2025, City of Parramatta commenced a process of consultation to both inform residents and stakeholders of the Comprehensive Heritage Review; and to gather early feedback regarding the preservation and management of heritage. Under the Comprehensive Heritage Review Program, this early community consultation is referred to as "Phase 1 Community Engagement".

The engagement plan identified owners in Heritage Conservation Areas (HCAs) and owners of Heritage Items (HIs) for direct notification. In addition, broad promotion of the early feedback opportunity was promoted in the citywide print magazine, Council e-newsletters, and on social media.

Below are highlights from the engagement:

1. The campaign achieved an audience reach of 195,153.
2. The Participate Parramatta consultation webpage received 3,452 unique visitors.
3. At time of writing, Council staff reviewed 313 surveys/submissions.

A preliminary analysis of the online survey responses identified some themes in the survey comments, as follows:

1. A strong desire to preserve Parramatta's historical buildings and sites. Many comments emphasize the importance of stopping the destruction of heritage sites and maintaining the character and history of the area.
2. Significant concern about overdevelopment and its impact on heritage sites. Respondents advocate for more thoughtful and controlled development that respects heritage areas.
3. The need for better community consultation and involvement in decisions related to heritage and development. There is a sense that the community's voice is not being adequately heard or considered.
4. Suggestions that heritage sites can be leveraged for economic and cultural benefits. Ideas include reopening Parramatta Gaol for ghost tours, converting heritage cottages into wine bars, and activating heritage walking and cycling trails.
5. Emphasis on the preservation of heritage trees and green spaces. Respondents highlight the importance of maintaining significant older trees and ensuring that new developments do not negatively impact the natural environment.
6. Calls for revising the strict rules around heritage-listed buildings to provide more incentives for preservation. Some respondents express frustration with the inconsistency and perceived bias in heritage regulations and development approvals.
7. Appreciation for Parramatta's historical significance as one of Australia's earliest settlements. Many comments reflect a strong sentiment that this history should be preserved and celebrated for future generations.
8. Potential in promoting heritage sites for tourism and educational purposes. Suggestions include better advertising and support for heritage museums and attractions, as well as the creation of a Tourist Information Centre.

In addition to the survey responses, Council received six (6) detailed submission attachments to the survey and a further 50 separate submissions via email. A high-level breakdown of these submissions is provided below, and a summary of the individual responses is appended.

- Thirty-three (33) submissions were from individuals seeking generally that their properties be removed from Heritage Conservation Areas and in a few cases from heritage listing. Common reasons for seeking removal were that heritage notations restrict development potential and that heritage properties do not accommodate modern needs and have high maintenance costs. The historic and heritage value of many heritage conservation areas was also questioned by a number of submitters.
- Ten (10) submissions from individuals and a heritage group generally seeking stronger heritage protection and supporting existing heritage conservation areas and heritage listings. Some submitters sought an extension of existing heritage conservation areas or the formation of new areas.
- A further thirteen (13) submissions were received from a mix of individuals, government agencies (local, State and Commonwealth), churches, and heritage groups suggesting ways of improving heritage management and/or heritage protection, seeking clarification on certain issues and/or raising heritage anomalies. The Commonwealth Government highlighted that the City of Parramatta's Comprehensive Heritage Review provides a crucial opportunity to protect the local, state, National, World and future potential World Heritage values of Parramatta – an extremely significant place in the history of modern Australia and the world.

3. ENGAGEMENT EVALUATION

Overall, the opportunity to share feedback was presented on 195,153 occasions, resulting in 6,938 views of the project page by 3,452 unique visitors, 159 document downloads, and a total of 313 responses at time of writing (257 online surveys and 56 detailed submissions). There were 10 duplicate online survey entries. These have been removed from the quantitative analysis.

3.1. Resources

- Letters to HCA/Heritage Item property owners
- Parramatta magazine Feb edition (111,484 printed, distributed)
- Social media campaign (organic and targeted)
- E-newsletters (Participate, Business News)
- Email to identified external stakeholders
- Participate Parramatta project page
- Council website banner
- Digital screens (libraries)

3.2. Direct communication and QR code data

Council wrote to 4,876 stakeholders/residents with connection to existing Heritage Items and Heritage Conservation Areas (HCAs). The letters had a QR code which was scanned 117 times. (Other contact options were included in the letter – web address, phone, email and postal address details.)

The project was featured in the February edition of Parramatta magazine delivered to 111,484 households. The QR code accompanying the story was scanned 84 times.

3.3. Social Media Campaign

The two-week paid campaign performed well with ads featuring the Wolfpack Hotel accounting for 50% of total link clicks. Similarly, the organic campaign saw a strong community reaction with an engagement rate of 13.5%. **Total reach was 32,955 resulting in 1842 link clicks to the project.**

Across all paid ads, the campaign received 211 reactions, 62 comments, 14 shares and 11 saves. Social comment sentiment was generally negative, with many responders mentioning historic Parramatta landmarks lost, such as the Royal Oak Hotel and Willow Grove.

51% of results were from women, 46% from men. Women aged 65+ were the strongest responding demographic with 20% of total results. The top performing age group was 65+ with 30% of results, followed by 55-64 with 19% and 45-54 with 17%.

Paid campaign results:

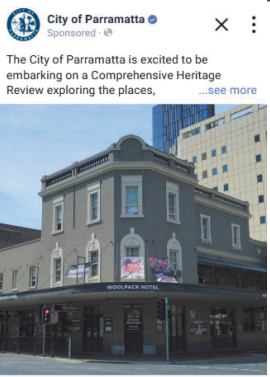


Paid Advertisements	No	Benchmarks
Spend	\$399.68	n/a
Reach	23,986	n/a

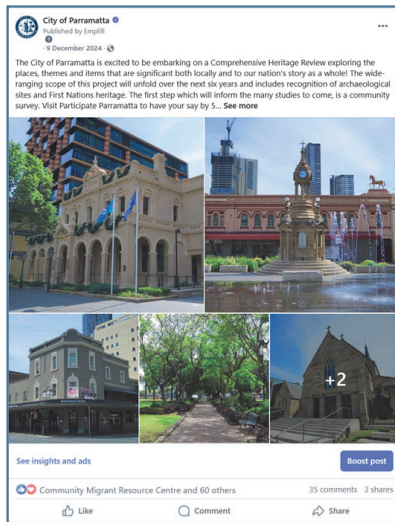
Impressions	50,378	n/a
Frequency (no. times ad seen p/p)	2.1	2-3
Link clicks	1820	n/a
CPC (cost per click)	\$0.22	\$0.50-\$1
CTR (click through rate)	3.61%	More than 1%
Post engagements	2126	n/a
Engagement rate (ER)	4.2%	More than 2%

Organic campaign results:

Organic Advertisements	No	Benchmarks
Number of Posts	3 (1x FB, IG, LI)	n/a
Engagements	1419	n/a
Impressions	10494	n/a
Reach	8969	n/a
Link Clicks	22	n/a
Engagement Rate	13.5%	2-3%

Top performing ads:

 <p>City of Parramatta Sponsored · 🌐</p> <p>The City of Parramatta is excited to be embarking on a Comprehensive Heritage Review exploring the places, ...see more</p> <p>participate.cityofparramatta.n... Have Your Say Engagement Hub Platform</p> <p>Learn more</p>	 <p>City of Parramatta Sponsored · 🌐</p> <p>The City of Parramatta is excited to be embarking on a Comprehensive Heritage Review exploring the places, ...see more</p> <p>participate.cityofparramatta.n... Have Your Say Engagement Hub Platform</p> <p>Learn more</p>	 <p>City of Parramatta Sponsored · 🌐</p> <p>The City of Parramatta is excited to be embarking on a Comprehensive Heritage Review exploring the places, ...see more</p> <p>participate.cityofparramatta.n... Have Your Say Engagement Hub Platform</p> <p>Learn more</p>
910 link clicks, \$0.22 CPC	556 link clicks, \$0.22 CPC	270 link clicks, \$0.22 CPC



3.4. Electronic Direct Notification

Channel	List	Open rate	Project clicks
Participate Parramatta newsletter 18 Dec 2024	18,808	52%	127
Remail 25 Dec 2024	18,501	50%	116
Participate Parramatta newsletter 5 Feb 2025	18,919	50%	175
Participate Parramatta newsletter 19 Feb 2025	18,910	52%	35
Business News 31 January 2025	26,897	32%	18
TOTAL	45,807		471

3.5. Email to stakeholders

The project team sent 31 emails/letters to interested external stakeholders notifying them of the Comprehensive Heritage Review and inviting feedback.

3.6. PARTICIPATE Parramatta

Promotion of the engagement directed community members to the Participate Parramatta project page where 257 online contributions were lodged.

Project Page Events	
Views	6938
Visitors	3452
Total contributions	257
Downloads	159

3.7. Detailed submissions

The project team received **56 detailed submissions** from stakeholders via email or appended to the survey. This brings the total number of submissions (at time of writing) to 313.



HAVE YOUR SAY!

City of Parramatta Council invites community feedback as part of a Comprehensive Heritage Review.

Learn more at Participate Parramatta. Survey closes **5pm on Monday 3 March 2025.**



 **CITY OF PARRAMATTA** **PARTICIPATE PARRAMATTA**

Figure 1 Digital screens were displayed at City of Parramatta libraries

4. ONLINE SURVEY

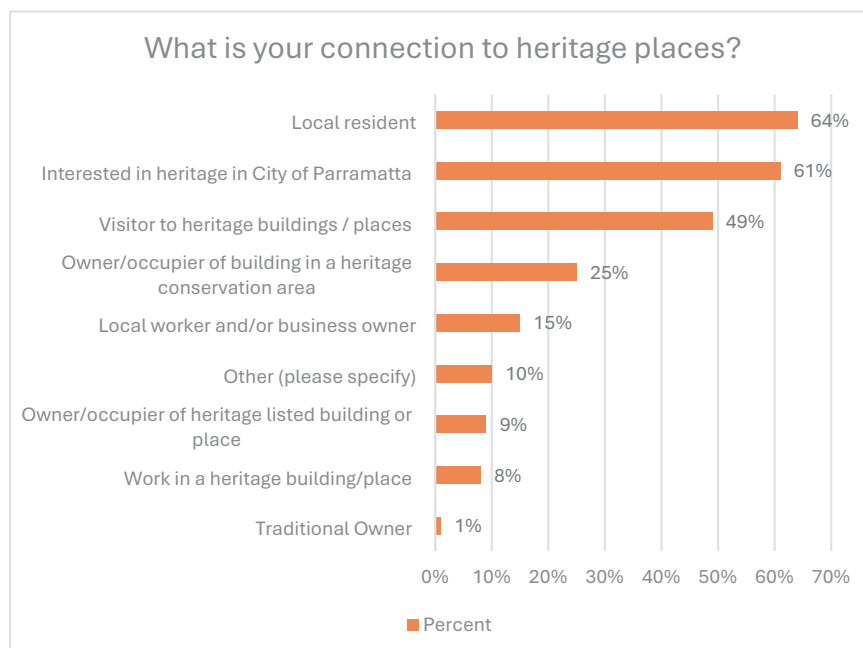
4.1. Online Survey Findings

The findings from the online survey submissions will be analysed alongside the direct submissions received by the Comprehensive Heritage Review project team. This feedback will inform preparation of the draft strategies and plans, followed by further opportunities for the community to review and have their say.

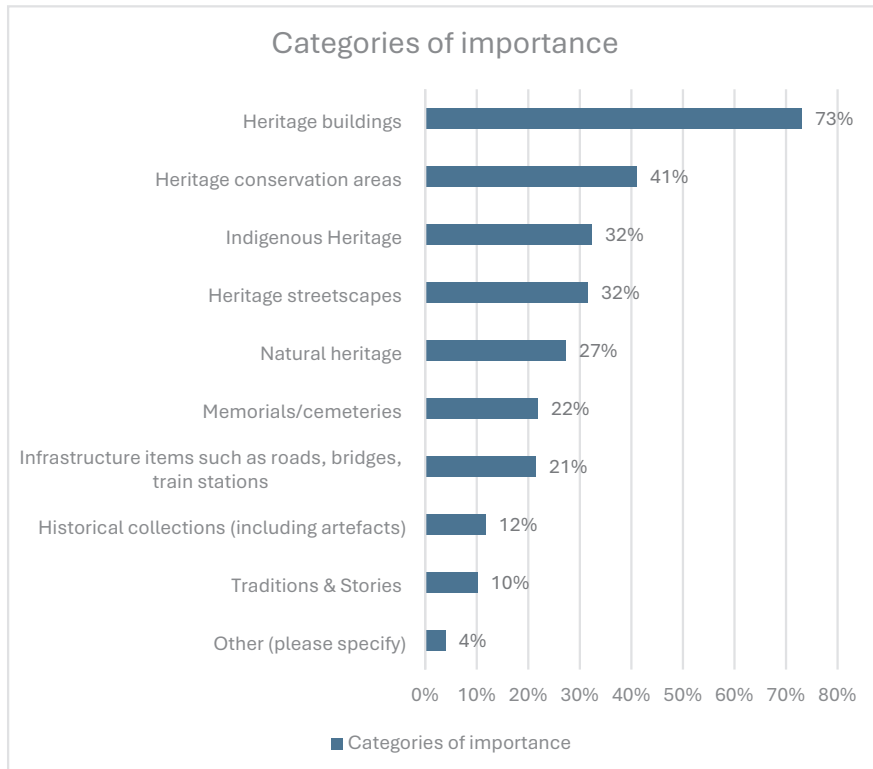
The quantitative data in this section of the report is presented as percentages. The total may not add up to 100% for each question due to rounding or because the question allowed multiple responses.

The below is for reference only.

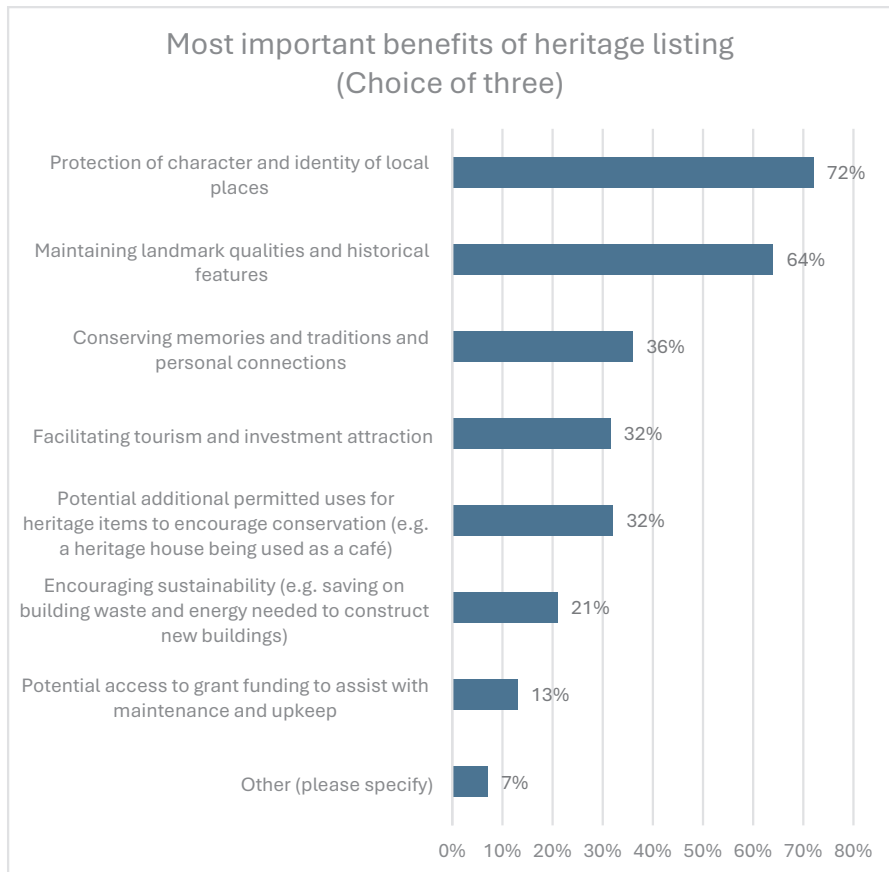
4.1.1. Q1 asked "What is your connection to heritage places in the City of Parramatta?"



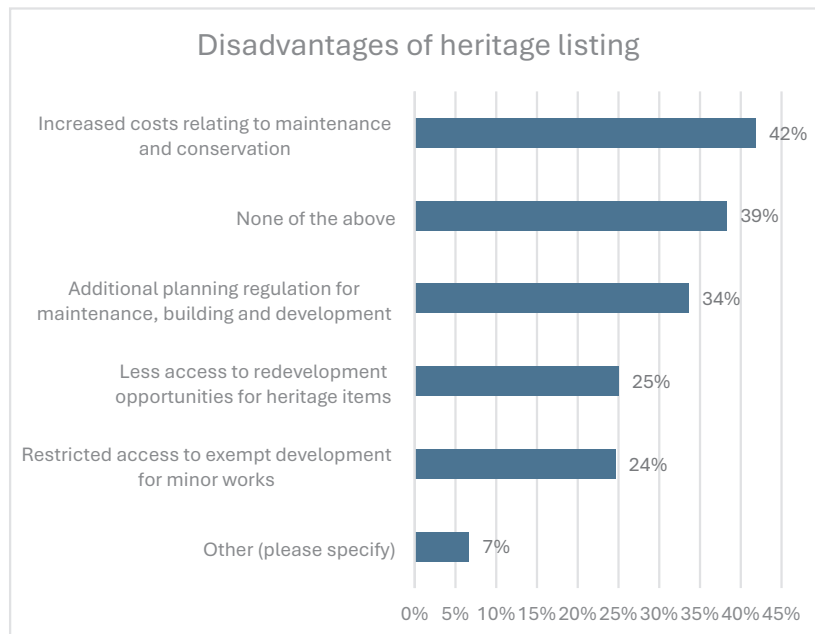
4.1.2. Q2 asked "Which of the following heritage categories are important to you?"



4.1.3. Q3 asked "Which of the following do you consider to be the three most important benefits of heritage listing?"



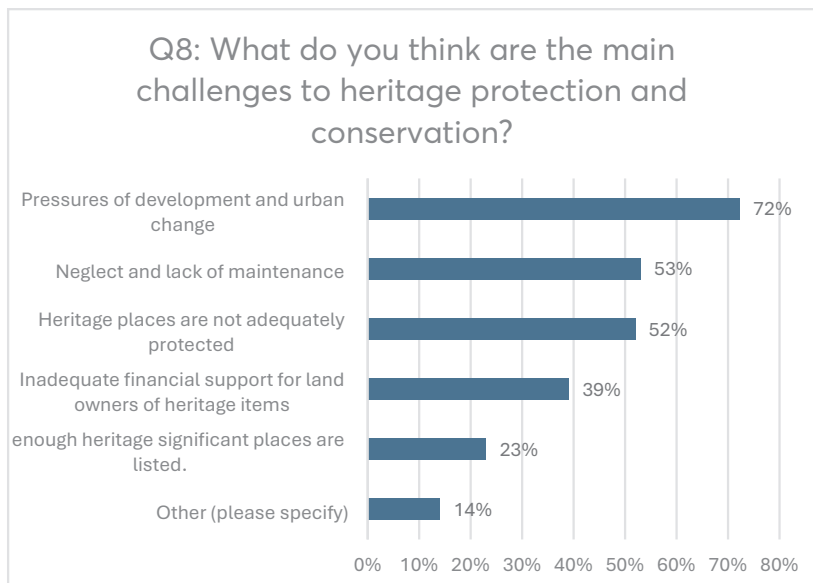
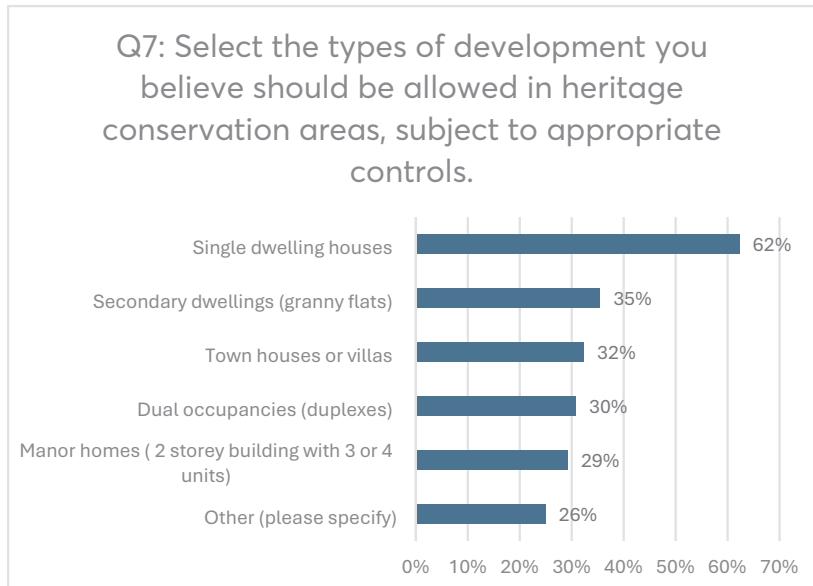
4.1.4. Q4 asked "Which of the following do you consider to be disadvantages of heritage listing?"

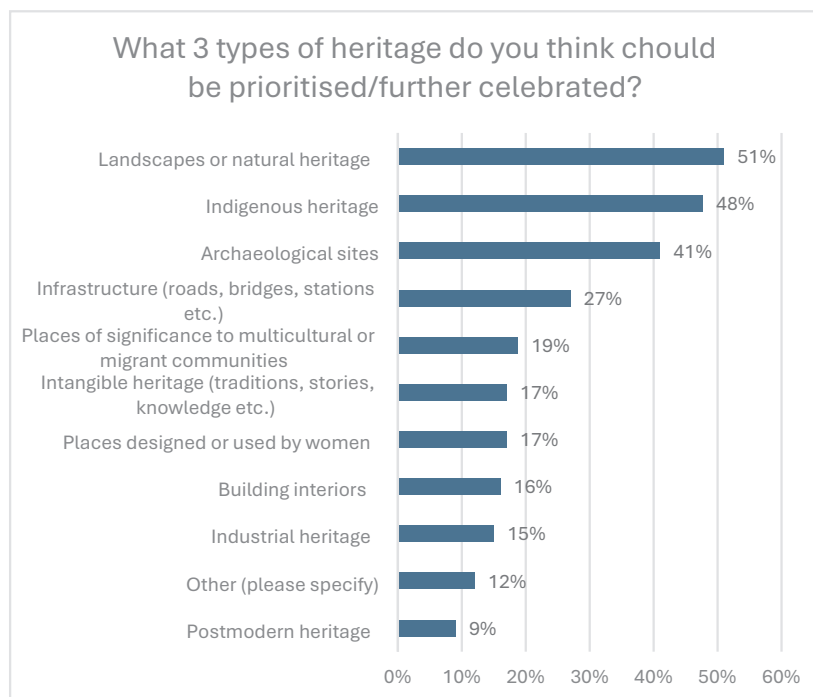
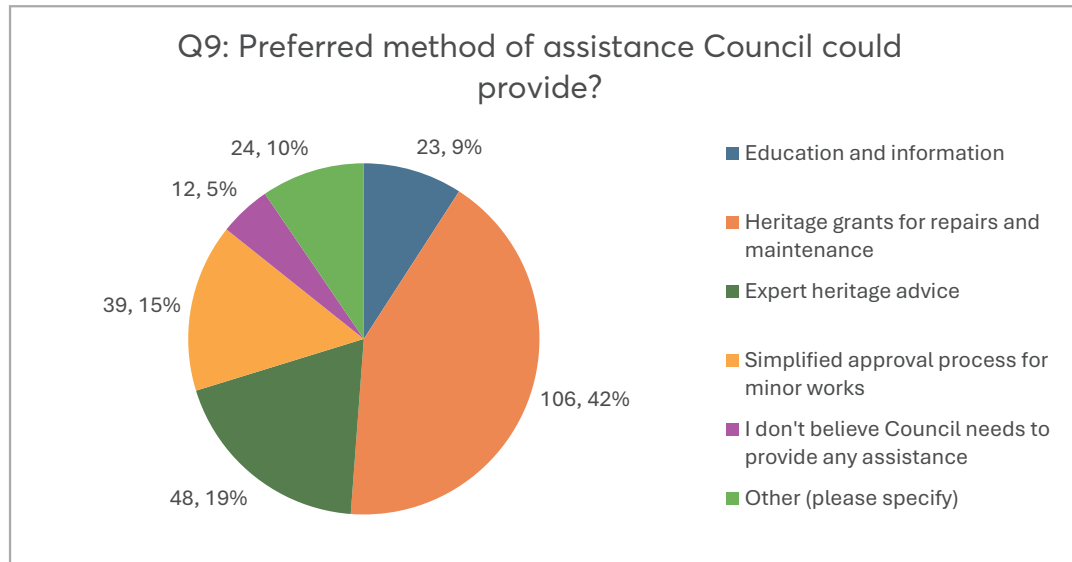


4.1.5. Q5 and 6 asked about buildings and places that should be added or removed from heritage listing:

Buildings or places Council should consider listing?	Buildings or places Council should consider removing from listing?
<p>Approx. 111 suggestions were received and will be reviewed as part of the Comprehensive Heritage Review process.</p> <p>Examples:</p> <ul style="list-style-type: none"> • Thomas and Lombard St in Northmead • Cumberland Hospital • The early European rock engravings now located at Willows Retirement village at Winston Hills. • The remaining sandstone structures at Rifle Range Creek and the old Rifle Range platforms at Rifle Range Stairs, Northmead • The Lancer Barracks precinct • The Roxy Cinema • Art deco shopfronts • Westmead Progress Hall 	<p>Approx. 60 responses were received for consideration as part of the Comprehensive Heritage Review process.</p> <p>Examples:</p> <ul style="list-style-type: none"> • Harris Park was mentioned as an area of diminished heritage value • A number of Epping and Eastwood residents made submissions for removal of a Heritage Conservation Area or Heritage Item.

4.1.6. Additional questions in the survey:





4.1.7. Q11 asked, "Do you have any other comments, feedback or questions related to heritage in the City of Parramatta?"

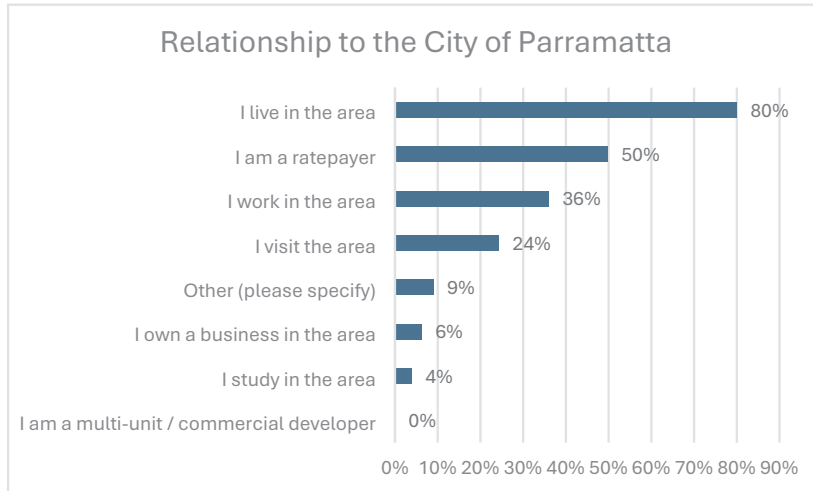
126 residents provided detailed responses. Council will review and consider each comment in light of the full range of strategies and studies being prepared as part of the Comprehensive Heritage Review.

Below are some examples:

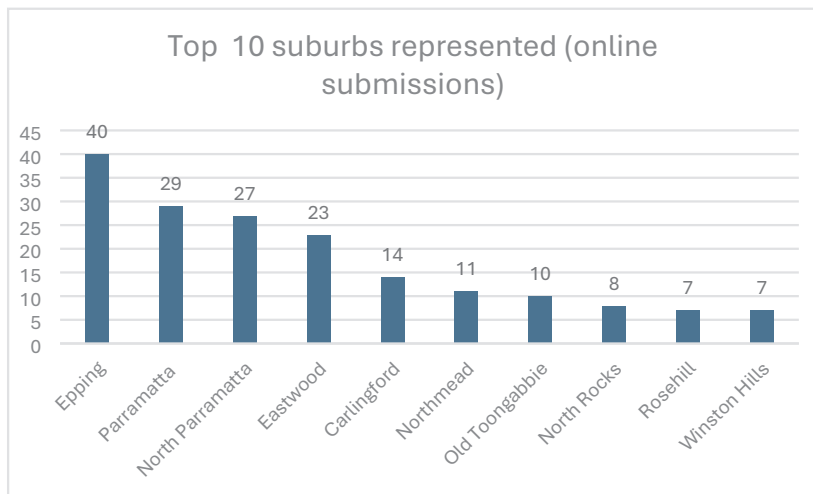
Responses
Thank you for doing this work.
Parramatta is blessed with the 1821 National Heritage listed Female Factory, our World Heritage Old Government House, and our treasured 19th century heritage homes like: Brislington, Perth House, Hambledon Cottage, Elizabeth Farm, Elangowan, The Manse and many more. Our CBD is a vibrant city, and we all acknowledge the need for development and growth. The fast-track growth that has occurred over the past few years has in some ways seen our cityscape become a disaster area. We are finally coming out of that shadow, but sadly in its wake we lost some significant heritage buildings such as Willow Grove, the Royal Oak Hotel, and our War Memorial pool. We can do better.
Make some heritage cottages into wine bars with live music scene. Activate heritage walking and cycling trails, and utilise The Old Gaol and Female Factory.
The strict rules around heritage listed buildings need to be revised so that there is more incentive to preserve our history. There should also be a conservation of our oral history
I was very upset the old hospital in Philip Street was taken away
As a country we fail to appreciate our history and heritage. Sadly, too many people see progress as the destruction heritage buildings, Streetscapes and conservation areas just so greedy people can profit from low quality developments. European standards for reuse of materials and strict building standards should be our standard, so that higher density developments are community focused rather than profit focused. The employment opportunities for heritage work is underestimated. These jobs are highly skilled, and well paid and just as importantly limit the unnecessary use of new building materials as well as reducing landfill.
Parramatta is important as the 2nd established mainland settlement in Australia and as such should reflect that history as well as continue to evolve into the future. The few heritage conservation areas left are valuable to maintain and also, if developed without restriction, the roads in these areas which are very narrow would not cope with the increased volume of road traffic. They are already at breaking point.
I would like to see a stronger focus on activating heritage so it can also be used as a community amenity e.g. the Roxy theatre
Remove old houses in east Epping from heritage conservation area since they offer no real heritage significance and are hindering redevelopment.
More heritage trees, for all significant older trees, including jacarandas in Parramatta Park, the tree next to the playground at the don Moore community centre etc
I am very concerned at the erosion and destruction of heritage buildings including natural habitat (tree removal) in Epping Heritage Conservation area.

4.2. Demographics

4.2.1. Relationship to City of Parramatta



4.2.2. Suburb



5. RECOMMENDATIONS

This report presents highlights from early Phase 1 Community Engagement for the Comprehensive Heritage Review.

Careful consideration should be given to all the feedback (including the comments provided to Council officers) and data presented in this report as part of informing future heritage studies or strategies under the Comprehensive Heritage Review program.

A summary of findings could be communicated to the community highlighting what the community said and how community feedback will be used in future studies that form part of the Comprehensive Heritage Review Program.

These recommendations are in line with Council's engagement principles and commitments outlined in the Community Engagement Strategy and Community and Stakeholder Engagement Policy.

"We make our decisions in an open and transparent way and provide feedback to our stakeholders in order to explain our decisions and let them know how their input has been considered".

6. APPENDIX – SUMMARY OF SUBMISSIONS

APPENDIX 1 – SUMMARY OF DETAILED WRITTEN SUBMISSIONS

#	HCA or Property Address	Summary of submission	Council staff response
SUPPORTIVE OF HERITAGE			
1.	Baronia, Eastwood/Epping, Wyralla, Essex Street, Rosebank Avenue, East Epping	Has witnessed increasing loss of heritage buildings due to new owners who wish to demolish/develop federation homes. Wants Council to strengthen heritage protection and provide more information to prospective buyers and new owners.	Considered in the Heritage Conservation Areas Review Considered in the draft Integrated Heritage Strategy.
2.	East Epping	Owner of heritage item in East Epping HCA. Wants Council to uphold the existing HCA and not diminish the borders or planning controls. States threat of surrounding development and loss of sense of belonging.	Considered in the Heritage Conservation Areas Review
3.	East Epping	Supports the East Epping HCA listing. Notes significance of HCA for maintaining identity of community, risk of inappropriate developments which are inconsistent with the HCA. Supports retention or expansion of HCA Boundaries.	Considered in the Heritage Conservation Areas Review
4.	Sorrell Street	Owners of heritage item within Sorrell Street HCA. Concerned about the impact of the North East Planning Investigation Area (NEPIA) and think it should not extend past Church Street North Precinct. States potential impacts to foundations of buildings and overshadowing.	Submission relates primarily to North East Planning Investigation Area (NEPIA), which has been recently finalised separately.
5.	Harris Park	Supports listing of Harris Park HCA. Notes several concerns around noise, rubbish, traffic. Wants Council to foster multiculturalism and Aboriginal heritage rather than just the "Little India" agenda.	Considered in the Heritage Conservation Areas Review
6.	Carlingford	Documentation provided supporting formation of potential new HCAs in Kingsdene Estate, Carlingford.	Considered in the Heritage Conservation Areas Review To consider in Heritage Items Review.
7.	General	Emphasises the importance of Parramatta's heritage and draws attention to numerous sites, including cemeteries, that need recognition and protection.	To consider in Heritage Items Review. Considered in the draft Integrated Heritage Strategy.
8.	General	Suggests heritage listing of early European rock engravings in the now Willows Retirement Village, Winston Hills and the sandstone structures at Rifle Range Creek., Northmead.	To consider in Heritage Items Review.
9.	Parramatta	Wishes to nominate building next to Meriton Hotel Suites on river for heritage listing. Will shortly follow up with further supporting information.	Submission appears to relate to an existing heritage item of 'Harrisford and potential archaeological site' at 182 George Street, Parramatta, that is already listed of State

#	HCA or Property Address	Summary of submission	Council staff response
10.	Epping	<p>Seeks that all previous Hornsby Council commissioned heritage studies should be reviewed and the following is requested:</p> <ul style="list-style-type: none"> Retention of all current HCAs in Epping, particularly the East Epping HCA. Inclusion of identified contributory items, identified in previous heritage studies. Inclusion of 19th and 20th century weatherboard cottages as heritage items, particularly located in the Epping, North Epping and East Epping area, due to rarity. 	<p>significance in Parramatta Local Environmental Plan 2023 – Reference No. 1545. No further action is required.</p> <p>Considered in the Heritage Conservation Areas Review</p>
MIXED/NEUTRAL COMMENTS			
1.	General	<p>Wants Council to engage community heritage representatives to collaborate with staff. Currently no Heritage Advisory Committee.</p> <p>Suggests Council appoint Heritage Advisors to assist with the review.</p> <p>Better promotion of heritage in the LGA.</p> <p>Re-establish heritage and information centre.</p> <p>Council to provide greater understanding of heritage items to owners.</p> <p>Planning controls need to be better applied.</p> <p>Does not want HCA review to result in reduction of HCA sizes. Notes that no new heritage items have been added to the LEP in a decade.</p>	<p>Considered in the draft Integrated Heritage Strategy.</p> <p>Considered in the Heritage Conservation Areas Review</p> <p>It is noted that a Heritage Advisory Panel has since been formed by Council, which includes community representatives.</p>
2.	East Epping	<p>Wants DCP to be more adaptable. Would like the state significant components of the property identified so they can scope sensitive change. Recommends the property in East Epping HCA be removed from the HCA as it is not residential and to allow for more practical and flexible approach to changes.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
3.	Epping/Eastwood and Epping generally	<p>Wants council to remove heritage orders which prevent internal alterations whilst preserving the exterior. Notes cost and complexity of approval are barriers.</p>	<p>Considered in Heritage Conservation Areas Review and in the draft Integrated Heritage Strategy.</p>

#	HCA or Property Address	Summary of submission	Council staff response
4.	General	Review provides crucial opportunity to protect local, state, national, world and future potential world heritage values of Parramatta – an extremely significant place in the history of modern Australia and the world.	Considered in the draft Integrated Heritage Strategy. To consider in Heritage Items Review.
5.	General	Review provides crucial opportunity to protect local, state, national, world and future potential world heritage values of Parramatta – an extremely significant place in the history of modern Australia and the world.	Considered in the draft Integrated Heritage Strategy. To consider in Heritage Items Review.
6.	General	Welcomes opportunity to participate in the Comprehensive Heritage Review and references Murray Farm Road and certain properties together with the website of the Beecroft Cheltenham Civic Trust	To consider in Heritage Items Review.
7	45 – 47 Campbell Street, Parramatta	Seeks guidance/guidelines on conservation works and financial support for heritage properties.	Considered in the draft Integrated Heritage Strategy.
8	Junction of Church Street and Pennant Hills Road, North Parramatta	Affirms importance of historic cemetery.	To consider in Heritage Items Review.
9	General	Advises that heritage curtilages for a number of train stations are missing on the northern side of railway line – Toongabbie, Pendle Hill and Wentworthville.	To consider in Heritage Items Review.
10	General	Installation of high-capacity roof solar heritage buildings and minimise conflict between solar power and heritage preservation.	Considered in the draft Integrated Heritage Strategy.
11	General	Integration of the World Heritage nomination of the Parramatta Female Factory and Institutions Precinct with the heritage review process needs to be considered. The Aboriginal cultural study and the archaeological study should be prepared earlier than proposed (e.g. in years 2 – 4).	Considered in the draft Integrated Heritage Strategy. The timing of the Aboriginal Heritage Study and an Archaeological Study reflects Council's endorsed Comprehensive Heritage Review Program. Both Aboriginal and archaeological heritage is also addressed in Council's draft Integrated Heritage Strategy and will be addressed in the proposed Thematic History Study. In addition, the Parramatta Aboriginal Cultural Heritage Study review was completed comparatively recently in 2014.

#	HCA or Property Address	Summary of submission	Council staff response
12	General	Raises concern on a number of heritage matters that have not been given proper consideration. This included lack of progress on certain Council heritage works, issues of Council heritage staffing, uncertainty as to future of Council's Heritage Advisory Committee and deterioration of heritage places. Also is concerned about development near important heritage sites. Suggestions are provided on utilising heritage sites to attract visitors to Parramatta. A suggested timeline for adoption of specific actions is provided over three years.	Considered in the draft Integrated Heritage Strategy. It is noted that a Heritage Advisory Panel has since been formed by Council, which includes community representatives.
13	General	Concerned at various aspects of parks and open space management. Proud to restore heritage house so its use can continue.	Noted. No further action.
NOT SUPPORTIVE OF HERITAGE/SEEKS REMOVAL OF HERITAGE LISTINGS			
1.	East Epping	Concerned that HCA limits housing availability and density. States that there is not enough information on how to develop a heritage property, consultants and builders are expensive. People undertaking major work without approval to avoid potential delays and costs associated with heritage.	Considered in Heritage Conservation Areas Review and in Integrated Heritage Strategy.
2.	Epping/Eastwood	Believes there is 'no heritage atmosphere' in Epping/Eastwood HCA. Houses are aged. Other areas of Eastwood under Ryde Council not heritage listed.	Considered in the Heritage Conservation Areas Review
3.	Epping/Eastwood	Believes Council should fund repairs to old infrastructure. Would like Eastwood Avenue removed from HCA listing.	Considered in the Heritage Conservation Areas Review
4.	Epping/Eastwood	Wants multiple properties on Epping Avenue removed from HCA. States housing crisis/availability issues.	Considered in the Heritage Conservation Areas Review
5.	Epping/Eastwood	Wants multiple properties on Epping Avenue removed from HCA. States housing crisis/ availability issues.	Considered in the Heritage Conservation Areas Review
6.	Epping/Eastwood	Wants multiple properties on Epping Avenue removed from HCA. States housing crisis availability issues.	Considered in the Heritage Conservation Areas Review
7.	Epping/Eastwood	Wants multiple properties on Epping Avenue removed from HCA. States housing availability issues.	Considered in the Heritage Conservation Areas Review
8.	Epping/Eastwood	Wants Cocos Avenue removed from HCA listing. Sights issue due to housing availability and owners right to do whatever they want with their properties.	Considered in the Heritage Conservation Areas Review

#	HCA or Property Address	Summary of submission	Council staff response
9.	Eastwood/Epping	Seeks removal of Eastwood Avenue from HCA. States lack of historical significance, infrastructure issues, need for a flexible approach to heritage, need to ensure architectural consistency even in non-HCAs.	Considered in the Heritage Conservation Areas Review
10.	South Parramatta	Long time resident. Wants HCAs repealed to allow the area to develop. Let people who bought before the HCA to rebuild.	Considered in the Heritage Conservation Areas Review
11.	South Parramatta	Wants HCAs repealed to allow the area to develop. Let people who bought before the HCA to rebuild.	Considered in the Heritage Conservation Areas Review
12.	South Parramatta / Parramatta (Generally)	Owner of property in South Parramatta HCA. Wants HCAs properties in close proximity to Parramatta CBD removed so people can develop their properties and that heritage precincts not override Federal or State government initiatives.	Considered in the Heritage Conservation Areas Review
13.	South Parramatta	Objects to South Parramatta HCA being all encompassing. Wants an opt in system for HCAs. Wants exclusions from HCA on a case-by-case basis to allow for complete rebuilds and redevelopment to provide family housing.	Considered in the Heritage Conservation Areas Review
14.	South Parramatta	Owner of property in South Parramatta HCA. Believes that the areas of Denison, Crimea, Lansdowne and Rosehill Streets are of little heritage value. Wants high rise buildings to be built in these areas.	Considered in the Heritage Conservation Areas Review To consider in Heritage Items Review
15.	Essex Street	Wants Essex Street removed as HCA. States the precinct has no heritage value and has large volumes of traffic.	Considered in the Heritage Conservation Areas Review
16.	Essex Street	Owner of property in Essex Street HCA - wants HCA to be removed.	Considered in the Heritage Conservation Areas Review
17.	Essex Street	Owner of property in Essex Street HCA - wants HCA to be removed. States HCA no longer reflects its historical character.	Considered in the Heritage Conservation Areas Review
18.	Essex Street	Owner of property in Essex Street HCA - wants HCA to be removed. States economic development potential, modern needs, maintenance costs, limited accessibility, unfairness of boundaries, urban density, subjectivity of heritage value.	Considered in the Heritage Conservation Areas Review
19.	Essex Street	Owner of property in Essex Street HCA - wants Essex Street HCA to be removed along with Rosebank HCA. Nevertheless, appreciates benefits of heritage listing but sees disadvantage of heritage living – increased costs relating to maintenance.	Considered in the Heritage Conservation Areas Review
20.	General mostly Epping / Essex Street	Owner of property in Essex Street HCA - wants Essex Street HCA to be removed along with Rosebank HCA. Strongly supports Council's actions to protect heritage. Wants heritage values of trees and natural vegetation in the area to have more	Considered in the Heritage Conservation Areas Review

#	HCA or Property Address	Summary of submission	Council staff response
		controls and be better preserved. Notes lack of education for owners of heritage items/within HCAs.	
21.	Essex Street	Owner of property in Essex Street HCA - wants Essex Street HCA to be removed along with Rosebank HCA. Strongly supports Council's actions to protect heritage. Wants heritage values of trees and natural vegetation in the area to have more controls and be better preserved. Notes lack of education for owners of heritage items/within HCAs.	Considered in the Heritage Conservation Areas Review
22.	North Parramatta	Owner of properties in North Parramatta HCA. Want properties delisted as the properties are in too poor condition and would like to redevelop.	Considered in the Heritage Conservation Areas Review
23.	Sorrell Street	Owner of properties in Sorrell Street HCA. Wants these sites to form part of the North East Planning Investigation Area (NEPIA) so they can be redeveloped to 'unlock further potential'.	Considered in the Heritage Conservation Areas Review
24.	General	Wants heritage conservation areas removed or limited.	Considered in the Heritage Conservation Areas Review
25.	Rosebank	Owner of property in Rosebank Avenue HCA – wants HCA removed. Conflicts with State government development plans/prevents growth, restrictions on housing supply, area has changed since 2018 heritage study.	Considered in the Heritage Conservation Areas Review
26.	Elizabeth Farm	Owner of property in Elizabeth Farm HCA. Wants a review of the properties on Hassall Street and rezoning to remove restrictions. States that the property is well located near amenities and should be redeveloped.	Considered in the Heritage Conservation Areas Review
27.	East Epping	Owner of property in East Epping HCA which is also a listed heritage item. Wants property removed from the heritage list. States structural issues, safety concerns, limited historical significance, economic constraints and alignment with urban development goals.	Considered in Heritage Conservation Areas Review. To be considered in Heritage Items Review.
28.	31 Bridge Street, Epping	Seeks removal of property from heritage list.	To consider in Heritage Items Review.
29.	33 Tintern Avenue, Telopea	Seeks removal of property from heritage list.	To consider in Heritage Items Review.
30.	4 Valley Road, Eastwood	Seeks removal of property from heritage list. Requests will be supported by a heritage consultant assessment.	To consider in Heritage Items Review.
31.	Epping/Eastwood	Seeks removal of properties in Chesterfield Road, Epping from HCA. Orderly development should be ensured by consistent architectural guidelines – regardless of properties' heritage status.	Considered in the Heritage Conservation Areas Review

#	HCA or Property Address	Summary of submission	Council staff response
32.	34 Seville Street, North Parramatta	Seeks the removal of property from heritage listing.	To consider in Heritage Items Review.
33.	78 – 86 Marsden Street, Parramatta	<p>Seeks the removal of properties from in Marsden Street, Parramatta from heritage listing for following reasons:</p> <ul style="list-style-type: none"> • Listing affects and prevents utilisation of R4 zoning. • Properties do not possess unique features that warrant listing. • Properties have other surrounding properties that have impacted them adversely. • Outside centre of Parramatta there are many properties that are similar in appearance to homes that could be appropriately listed. 	To consider in Heritage Items Review.

APPENDIX 2 – SUMMARY OF SURVEY RESPONSE COMMENTS

Submitter comments		Council officer response
SUPPORTIVE OF HERITAGE		
28	Cumberland hospital should be considered for heritage listing.	Cumberland District Hospital, including Wisteria Gardens is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. 1406.
3	The Roxy Theatre should be considered for heritage listing. The Roxy Theatre Parramatta is a cultural icon and one of the last remaining Spanish Mission-style cinemas in Australia. Built in 1930, it holds immense historical and architectural significance, connecting generations to Parramatta's rich cultural heritage. Preserving and modernising the Roxy is essential to maintaining the city's identity amidst rapid urban development. Revitalising the venue with state-of-the-art sound, lighting, seating, and sustainability measures will enable it to host diverse live events, attracting audiences and driving Parramatta's night-time economy. Retaining its architectural charm while enhancing accessibility and functionality will blend heritage with contemporary demands. The Roxy can serve as a vibrant cultural hub, fostering community engagement, supporting local artists, and enriching Parramatta's creative ecosystem. Protecting and updating the theatre honours its past, enriches the present, and ensures it remains a beacon of culture and connection for future generations. The Roxy Theatre must not only be preserved—it must thrive. Council must focus on supporting the NSW State Government and SAVE the Roxy Theatre.	Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. 1538. Of relevance, Council's adopted Creative Parramatta 2025 – 2034 (Cultural Strategy) contains the following action: 3.3.2 Prioritise preservation, activation and promotion of Parramatta's unique Heritage venues and precincts including advocating for the reopening of the Roxy as a live music venue. Considered in the draft Integrated Heritage Strategy.
4	Old Parramatta Gaol should be considered for heritage listing. It needs to be better managed for public access (I know it is owned by the local Aboriginal Land Council, but Parramatta Council may need to have a more active role).	Parramatta Gaol at 73 and 73A O'Connell Street, North Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – 1355. Other matters Considered in the draft Integrated Heritage Strategy.
7	Local school buildings in the area should be considered for heritage listing. Homes which reflect bygone eras and our colonial history. And any buildings where there is significant First Nations heritage on site.	To consider in Heritage Items Review.
9	Wattle grove should be considered for heritage listing.	There is no knowledge of a place of this name with heritage significance in the City of Parramatta LGA. Possibly, reference is instead to Willow Grove and other comments in this column apply.
11	Yes, Thomas and Lombard St in Northmead should be considered for heritage listing to protect the streetscape.	To consider in Heritage Items Review.

Survey #	Submitter comments	Council officer response
12	<p>I want Willow Grove rebuilt: Stop destroying our heritage. We have lost so much, it has to stop (Willow Grove, Royal Oak). Also do not allow any more development near the Parramatta Female Factory. Reopen Parramatta Gaol for Ghost Tours and other tourist activities. This will bring in money to maintain this historic site.</p>	<p>Comments regarding Willow Grove and Royal Oak are acknowledged. Council in resolutions of 25 June 2018 and 9 July 2018 sought the retention of Willow Grove and on 17 December 2018 Council resolved to investigate options for avoiding the demolition of the Royal Oak Hotel. It is noted that the NSW Government in September 2023 decided not to rebuild Willow Grove. Currently, Council is advocating with NSW Government on ways to commemorate Willow Grove and to incorporate suggestions for interpretation in the development of Powerhouse Parramatta. However, the taking of further action on these heritage sites is currently outside of the scope of the Comprehensive Heritage Review Program. Other comments noted. No further action.</p>
14	<p>Parramatta Park and historical buildings around Cumberland Hospital should be considered for heritage listing.</p>	<p>Parramatta Park and Old Government House at O'Connell Street, Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – I611.</p> <p>Cumberland District Hospital, including Wisteria Gardens, is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I406.</p>
16	<p>The early European rock engravings now located at Willows Retirement village at Winston Hills should be considered for heritage listing. The remnant sandstone structures at Rifle Range Creek and the old Rifle Range platforms at Rifle Range Stairs, Northmead should also be considered for heritage listing.</p>	<p>European rock carvings at the rear of 226 Windsor Road, Winston Hills is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – I737.</p> <p>Other comments to consider in Heritage Items Review.</p>
17	<p>The Lancer Barracks precinct is a beautiful and historic area that we should list as a heritage conservation area. It is wonderful that we have a working Defence facility that also takes great care of the buildings and grounds, and that they open to the public for events and the museum too I also think the Roxy cinema complex should be listed. I would also like to see the historic street scapes listed such as art deco shopfronts. It would be great if they could be restored like San Francisco or Christchurch has done. Thank you for doing this work.</p>	<p>The Lancer Barracks Group at 2 Smith Street, Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. I645.</p> <p>Roxy Cinema at 69, George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. I538.</p> <p>Other comments to consider in Heritage Items Review.</p>

Survey #	Submitter comments	Council officer response
21	<p>Lake Parramatta, Westmead progress hall, Parramatta Park and gatehouse and Rose garden, Baulkham hills rose garden should be considered for heritage listing. Additionally there should be more heritage trees, for all significant older trees, including jacarandas in Parramatta Park, the tree next to the playground at the don Moore community centre etc</p>	<p>Lake Parramatta Reserve at 28A Burke Street, North Parramatta is an existing locally listed heritage item included in Parramatta LEP 2023 – Reference No – 1305.</p> <p>Parramatta Park and Old Government House at O’Connell Street, Parramatta is an existing state listed heritage item included in Parramatta LEP 2023 – Reference No. – 1611.</p> <p>The Westmead Progress Hall is located in the Cumberland City Council LGA and is outside the jurisdiction of the City of Parramatta LGA.</p> <p>The Baulkham Hills Rose Garden is located in the Hills Shire LGA and is outside the jurisdiction of the City of Parramatta LGA.</p> <p>Other comments to consider in Heritage Items Review.</p>
23	<p>This is long overdue. We have already lost so much heritage. Parramatta has lost too much of its history and culture already. But - why will it take 6 years????</p>	<p>Noted. The length of time needed to undertake the Comprehensive Heritage Review is due to resourcing considerations. No further action.</p>
24	<p>The following should be considered for heritage listing:</p> <ul style="list-style-type: none"> • Brislington House Nursing Museum. • Centennial fountain/clock, 1888/1909 • Kia Ora house Macquarie Street, built by James Houston • The Parramatta Gaol, Perth House, All Saints Church, Kiaora, Endrim, and many others. Most are still with us today. • Octagon building Convict Drain 1840. • David Lennox’s home in Campbell St. He was a bridge builder for the Nation. • Gregory Blaxland’s grave site in the All-Saints cemetery Brickfield Street. • A tribute is needed to our river trade history at the todays Charles Street ferry wharf. A dedication to the ‘River boat terminals of Parramatta’, the Steamers wharf, Queens wharf and Kings wharf. The original tram service, Old Gov House to Redbank. The 1790 Soldier’s District barracks, Howels Windmill, Gas-works bridge, and the river inns: Lord Nelson 1809, Jolly Sailor 1820 /Albion 1882, Steam Packet 1829 and Emu Inn. • Elangowan 153 George Street built in 1886 replacing the 1823 Brisbane House. <p>Parramatta is blessed with the 1821 National Heritage listed Female Factory, our World Heritage Old Government House, and our treasured 19th century heritage homes like: Brislington, Perth House, Hambledon Cottage, Elizabeth Farm, Elangowan, The Manse and many more.</p> <p>Our CBD is a vibrant city, and we all acknowledge the need for development and growth. The fast-track growth that has occurred over the past few years has in some ways seen our cityscape become a disaster area. We are</p>	<p>The following are existing heritage items in Parramatta LEP 2023:</p> <p>Brislington property at 164 Marsden Street, Parramatta is an existing State heritage item – Reference No. 1606.</p> <p>Centennial Memorial Clock opposite 196 Church Street, Parramatta is an existing locally listed heritage item – Reference No. 1468.</p> <p>Kia Ora at 62 – 64 Macquarie Street, Parramatta is an existing locally listed heritage item – Reference No. 1 584.</p> <p>Parramatta Gaol at 73 and 73A O’Connell Street, North Parramatta is an existing State listed heritage item– Reference No. – 1355.</p> <p>Perth House at 85 George Street, North Parramatta is an existing State heritage item Reference No. 1539.</p> <p>All Saints Church at 21 Victoria Road, Parramatta is an existing locally listed heritage item – Reference No. – 1658.</p> <p>Endrim at 54 Sorrell Street, North Parramatta is an existing State heritage item – Reference No. 1388.</p> <p>Convict Drain at 1 Barrack Lane, Parramatta and multiple addresses is an existing locally listed heritage item – Reference</p>

Survey #	Submitter comments	Council officer response
	<p>finally coming out of that shadow, but sadly in its wake we lost some significant heritage buildings such as Willow Grove, the Royal Oak Hotel, and our War Memorial pool. We can do better.</p> <p>Additional information was provided by the submitter in August 2025 seeking Council consider 2 additional sites in North Parramatta for Heritage listing:</p> <p>Site 1 – The Original Gaol and Female Factory (Market Street, Prince Alfred Square). This site, adjacent to the Riverside Theatres redevelopment, marks the location of Parramatta's first gaol and early Female Factory. It played a vital role in the city's colonial history and development. Interpretive signage would ensure that this significance is not lost to time.</p> <p>Site 2 – The Original Quarry Site (between Fleet and O'Connell Streets, near Albert Street) This quarry was the source of sandstone used in many of Parramatta's earliest buildings. Leftover stone was used as road base for the streets, with much of the work carried out by third-class convict women from the Female Factory between 1821 and 1848. Recognising this site would honour their often-overlooked contribution to the city's foundations. I urge Council to consider these recommendations so that future generations can better understand the deep historical roots of Parramatta and the vital roles played by early convict labour, particularly women.</p>	<p>No - 1453. David Lennox's home at 39 Campbell Street, Parramatta is an existing State heritage item – Reference No. 1458. All Saints cemetery (including Gregory Blaxland's grave site) at 56 Fennell Street is an existing locally listed heritage item – Reference No - 1324. Elengowan (also known as Tara) at 153 George Street North Parramatta is an existing locally listed heritage item – Reference No. – 1541. Other comments noted. No further action. In response to the additional requests submitted in August 2025: The Original Gaol and Female Factory is currently heritage listed as <i>Alfred Square and potential archaeological site</i> at 353D Church Street, Parramatta and of State significance in <i>Parramatta Local Environmental Plan 2023</i> (Item No. 1498). The Original Quarry Site (between Fleet and O'Connell Street and Albert Street) will be considered further in the heritage items review.</p>
29	<p>Make some heritage cottages into wine bars with live music scene. Activate heritage walking and cycling trails, and utilise The Old Gaol and Female Factory.</p>	<p>Noted. Activation was considered in draft Integrated Heritage Strategy.</p>
30	<p>The following should be considered for heritage listing: Franklin St Mays Hill. Many older home preserved on the Great Western Highway end. Former ANZ bank building Church St domed building. Roxy theatre. All existing old buildings in Parramatta business district. Parramatta has a disgraceful track record for looking after Australia's most significant old city. It's been ravaged and continues to be. As an Australian it's depressing. It's also ignorant and a great slight to the importance of Australian culture to Australians. Very very disrespectful.</p>	<p>The following are existing heritage items in Parramatta LEP 2023: Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item 3 - Reference No. 1538. Former ANZ Bank at 306 Church Street, Parramatta is an existing locally listed heritage item – Reference No. 1492. Other comments to consider in Heritage Items Review. Considered in the draft Integrated Heritage Strategy.</p>
31	<p>Understand the Roxy theatre is already protected but restoring it to something useful and community centred would be great.</p>	
32	<p>We should support conserving our collective history and find a way to still progress forward. The strict rules around heritage listed buildings need to be revised so that there is more incentive to preserve our history. There should also be a conservation of our oral history.</p>	<p>Noted. No further action</p>

Survey #	Submitter comments	Council officer response
36	<p>The Roxy Parramatta should be considered for heritage listing! Is such a beautiful, wonderful building, please bring it back to life.</p> <p>Stop taking away the heart and character of the city by knocking down old buildings that people love. The oaks hotel was a beautiful old building that had so much potential.</p>	<p>Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item - Reference No. I538. Considered in the draft Integrated Heritage Strategy.</p> <p>Other comments noted. No further action.</p>
38	<p>Victoria Street in Epping should be heritage listed. From 30 & 31 Victoria Street and south of that, the street is largely unadulterated and serves as a beautiful heritage streetscape with many houses dating back to the late 1800's and early 1900's. This is different to many other streets where many of the buildings have had egregious add ons and other knock downs which compromises the character of the street. There should be no more development or KDR approved on this street.</p> <p>Over development is a cancer on the face of Epping and is destroying the fabric of the community.</p>	<p>Properties at 30 and 31 Victoria Street, Epping and to the south are included in the Epping/Eastwood Conservation Area I606.</p>
40	<p>The following should be considered for heritage listing: Rose and Crown Wool pack Nursing Museum</p>	<p>The following are existing heritage items in Parramatta LEP 2023: Brislington property (Nursing Museum) at 164 Marsden Street, Parramatta is an existing State heritage item – Reference No. I606. Woolpack Hotel at 19 George, Parramatta is an existing locally listed heritage item – Reference No. I534. Rose and Crown Hotel at 11 Victoria, Parramatta is an existing locally listed heritage item – Reference No. I657.</p>
41	<p>St. John's cemetery should be considered for heritage listing.</p>	<p>St John's Anglican Cemetery at 1 O'Connell Street, Parramatta is an existing State listed heritage item 3 - Reference No. I612.</p>
42	<p>The pressure of developers on our heritage is unrelenting.</p> <p>Question 7 is horribly biased. Where is the option "NONE, NO DEVELOPMENT"?</p> <p>Q7 Select the types of development you believe should be allowed in heritage conservation areas, subject to appropriate controls.</p> <p>This sort of questionnaire design is intellectually dishonest. It can be dishonestly extrapolated from the answers given to this question that people want development of heritage items, when they haven't been given the option to deny it.</p>	<p>Noted. No further action.</p>
43	<p>All the old buildings should be considered for heritage listing (if there is any left after pulling down most). I was very upset the old hospital in Philip street was taken away.</p>	<p>Noted. No further action.</p>

Survey #	Submitter comments	Council officer response
44	Roxy theatre should be considered for heritage listing.	Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item 3 - Reference No. I538.
46	<p>This is the Heritage City of NSW and the choice of new structures in Parramatta is disgusting for a heritage City for example the tangled mess of The Museum. Don't touch any of our heritage it is to be protected and preserved ALL of them.</p> <p>Question: Where is "Willow Grove" ? Numerous sights are asking the question could you please answer.</p>	Noted. No further action.
49	Willow Grove and the Royal Oak should be considered for heritage listing. Not sure why you are bothering with the review, heritage listing did nothing to save the Royal Oak or Willow Grove.	<p>The current heritage listings of Willow Grove and Royal Oak (indicated below) will be considered in the Heritage Items Review given that they are now both demolished.</p> <p>Willow Grove and potential archaeological site at 34 Phillip Street, Parramatta is heritage listed of local significance in Parramatta LEP 2023 – Reference No. – I625.</p> <p>Royal Oak Hotel and Stables at 387 Church Street, Parramatta is heritage listed of local significance in Parramatta LEP 2023 – Reference No. – I501.</p>
50	1897 Presbyterian Manse: 41 Hunter St Parramatta should be considered for heritage listing. Council should focus on protection as heritage properties are dwarfed by ill-conceived redevelopments. Heritage buildings shouldn't be gutted - the interiors are just as much part of the story and distinctiveness of place as the streetscape.	<p>Two storey residence at 41 Hunter Street, Parramatta is an existing locally listed heritage item – Reference No. I573.</p> <p>Other comments to consider in Heritage Items Review.</p>
52	As a country we fail to appreciate our history and heritage. Sadly, too many people see progress as the destruction heritage buildings, Streetscapes and conservation areas just so greedy people can profit from low quality developments. European standards for reuse of materials and strict building standards should be our standard, so that higher density developments are community focused rather than profit focused. The employment opportunities for heritage work is underestimated. These jobs are highly skilled, and well paid and just as importantly limit the unnecessary use of new building materials as well as reducing landfill.	Noted. No further action.

Survey #	Submitter comments	Council officer response
57	<p>Holroyd Garden Brickworks factory should be considered for heritage listing.</p> <p>Parramatta is important as the 2nd established mainland settlement in Australia and as such should reflect that history as well as continue to evolve into the future. The few heritage conservation areas left are valuable to maintain and also, if developed without restriction, the roads in these areas which are very narrow would not cope with the increased volume of road traffic. They are already at breaking point.</p>	<p>The brickworks is situated in the Cumberland City Council Local Government Area and does not fall within the jurisdiction of the City of Parramatta Council.</p> <p>Other comments noted. No further action.</p>
59	<p>Little India in Harris Park (if not already) as well as other similar areas across the LGA should be considered for heritage listing/HCA. I don't think formal controls are needed like with an HCA, but there should be a listing to ensure that developments respond to these areas e.g. have active frontages & ground level retail / dining</p> <p>I would like to see a stronger focus on activating heritage so it can also be used as a community amenity e.g. the Roxy theatre</p>	<p>Considered in the Heritage Conservation Areas Review. It is noted that this area is already included in the Harris Park West Conservation Area.</p>
61	<p>Perhaps Willow Grove could be rebuilt in an available plot of land, central to Parramatta CBD, this could be used as a community building, corporate usage or as a museum, to satisfy increased tourism needs.</p>	<p>It is noted that NSW Government in September 2023 decided not to rebuild Willow Grove on a site in Parramatta. No further action.</p>
62	<p>The following should be considered for heritage listing: Hospital buildings in Eastern Circuit and the Church/Hall in Palm Circuit, Cumberland Hospital. 41 Hunter Street, Parramatta Local cemeteries, Old pubs in Parramatta. Old buildings in Church Street, Parramatta.</p> <p>Too much has been lost in Parramatta. Parramatta is now overdeveloped, just tar, cement and Lego blocks. No respect and no acknowledgement given to achievements and struggles of the past. New people move into the area with no connection or knowledge of local history and so do not care about what gets pulled down or built over just as long as it benefits them. Overdevelopment of Parramatta and surrounding suburbs impact negatively on residents. Keep trying to save the heritage of the area.</p>	<p>Cumberland District Hospital including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I 406.</p> <p>Two storey residence at 41 Hunter Street, Parramatta is an existing locally listed heritage item – Reference No. I573.</p> <p>Other comments to consider in Heritage Items Review.</p>
63	<p>Expand the North Parramatta heritage precinct.</p>	<p>Noted. No further action.</p>
64	<p>Please don't build medium to high rise dwellings right on the edge of heritage precinct. The construction will lead to foundation cracks in heritage houses and other sites, and they will be subject to long shadows by the high rises. Set back the construction from the heritage precinct, because once it is destroyed, it is gone forever.</p>	<p>There are two Heritage Conservation Areas (HCAs) in the North Parramatta area, including the Sorrell Street Conservation Area and the North Parramatta Conservation Area, as well as the highly significant Parramatta Female Factory heritage precinct. The HCAs will be considered in the Heritage Conservation Areas Review. The Parramatta Female Factory precinct is subject to a separate planning process being undertaken by the NSW Government.</p>

Survey #	Submitter comments	Council officer response
66	<p>Many of the sporting facilities around Parramatta LGA that have been around for many years should be considered heritage.</p> <p>There are bowling greens, tennis clubs, cricket ovals that contain so much heritage and memories that removing/not maintaining these are diminishing the character of their respective areas.</p> <p>There's never an emphasis on sporting heritage in the Parramatta area. For example, Richie Benaud's childhood home was demolished for townhouses in North Parramatta 10 years ago, when we could have had a facility built like they have in Bowral with the accompanying Belmore Park to bring sports tourism to Parramatta. With Parramatta's demographic changing with many from migrants from the sub-continent who are cricket lovers it was a huge missed opportunity to preserve and promote Parramatta's wonderful sporting history.</p> <p>Roxy theatre should be considered for heritage listing.</p>	<p>To consider in Heritage Items Review. To consider in Thematic History Study.</p> <p>Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. I538.</p>
70	<p>I'm a fourth generation Parramatta resident. My great Grandfather George Ralph once built many buildings in Parramatta including the first arcade - all now demolished. My grandfather James Herbert Ralph owned the auctions where the old library was situated and built many houses (his last in 1939 which I still live in), my father James Brayford Ralph worked tirelessly with my mother Shirley Beatrice Ralph for St Andrews Presbyterian Church, as did many other people I knew as a child - they loved Parramatta, were proud of Parramatta. I am glad none of them are here to see it today, I cannot even drive to my local chemist & park. The city has lost its charm, it is difficult to park and impossible to enjoy. Throughout time changes are inevitable, often useful and appreciated. The mess that has been allowed to happen in Parramatta is a shame, the past is being lost not celebrated. The once proud city of Parramatta, that saved the colony from starvation is now leagues clubs, stadium, light rail and museum in a flood zone. Get back to preserving the rich history of Parramatta and not destroying it by over capitalising on the high rise urban sprawl. Bring back a city the residents can actually enjoy easily and be proud of.</p>	<p>Noted. No further action.</p>
74	<p>Willow Grove should be considered for heritage listing.</p>	<p>The current heritage listing of Willow Grove (indicated below) will be considered in the Heritage Items Review given that it has now been demolished.</p> <p>Willow Grove and potential archaeological site at 34 Phillip Street, Parramatta is heritage listed of local significance in Parramatta LEP 2023 – Reference No. – I625.</p>
75	<p>St Patrick's should be considered for heritage listing.</p>	<p>Saint Patrick's Cathedral at 1 Marist Place, Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – I598.</p>

Survey #	Submitter comments	Council officer response
77	The Anglican Church should be considered for heritage listing.	St John's Anglican Cathedral at 195 Church Street, Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – 1466.
82	All Saints Anglican Church North Parramatta should be considered for heritage listing. Don't allow buildings like Willow Grove to be pulled down to build a museum.	All Saints Church at 21 Victoria Road, corner of Elizabeth Street, Parramatta, is an existing locally listed heritage item – Reference No - 1658. Other matters noted. No further action.
86	Harry Todd Band Hall should be considered for heritage listing.	To consider in Heritage Items Review.
87	The Roxy Cinema and additional land and environment around the Parramatta Female Factory precinct should be considered for heritage listing. Heritage should be a priority not an afterthought. Exploitation of heritage areas should be prevented so that they can be enjoyed and bring unique cultural and commercial benefits to residents and visitors. Parramatta has similar significance to the Rocks and Port Arthur but is not provided the protection needed to hold it's significance.	Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. 1538 Cumberland District Hospital including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – 1406. Other matters noted. No further action.
88	Not sure I know all the places currently listed as heritage but anything related to the original Parramatta city and the following 50 odd yrs after should be considered for heritage listing.	Noted. No further action.
90	Model Farms Siding Reserve (if it's not already listed as heritage) should be considered for heritage listing. The tramway and railway are such important parts of history and should be protected as such. Removals should only occur if it can be removed to make better services and preserved/rebuilt. It was an awful decision to destroy the Royal Oak - especially now that the light rail is running and there is more than sufficient space for it to have remained there. Please ensure items of heritage and historical significance are not unnecessarily destroyed, moving forward. So so disappointing.	To consider in Heritage Items Review. Other matters noted. No further action.
92	I love living in a heritage conservation area. Parramatta council should make 3 changes to the current rules: 1 any new buildings should be in keeping with the appearance of surrounding homes i.e. 1900-1950's facades, must have pitched roofs and eaves; and front gardens; 2. large trees planted where the height of the tree is within tree fall of buildings can be cut to prevent them from falling on buildings and 3. nature strips should be planted for shade and appearance for the future without application by the owner of the property to enhance both the streetscape and assist with cooling.	Considered in the Heritage Conservation Areas Review
93	Parramatta Council has little knowledge of and care for buildings reflecting the colonial history of Parramatta which was first settled in 1788. Taking a photo and then demolishing it seems to be the preferred method of remembering the city's significant colonial heritage.	Noted. No further action.

Survey #	Submitter comments	Council officer response
94	North Parramatta precinct e.g. Trott St, Roxy Theatre should be considered for heritage listing. You've already got a world of most important heritage in the City. Do better and act like you're committed.	Trott Street is included in the North Parramatta Heritage Conservation Area in Parramatta LEP 2023. Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. I538.
96	Roxy Movie Theatre should be considered for heritage listing. Australia has a rich important a cultural significance. Both from western cultures and Indigenous. It was bad enough when we stole culture from the first nations now the national identity we founded and built alongside aboriginals is being replaced as if we have no culture of our own to be proud of. This is not true. We have a past and while many facets such as the female factory have a dark history it's important to remember our convict past and the struggles that people overcome to build Parramatta and Sydney into the wonderful place it is today. I welcome people from all cultural backgrounds and celebrate their diversity Australia, however Parramatta should remain true to its roots and self-identity of being its own landmark just as Beijing, New York has its own culture Parramatta has its own story that should not be neglected and ignored. We have cultural meaning as indigenous and convict people. Not too far from other nations that were treated as slaves and built colourful cultural meanings from their forgotten and stolen past. This is who we are and it should not be ignored especially not Aboriginal culture!	Roxy Cinema at No. 69, George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. I538. Other matters to consider in Thematic History Study and Aboriginal Heritage Study.
98	Current listings should be maintained. The work, energy and intellect that have already gone into recording and keeping the history and heritage of the City of Parramatta should be recognised. Before embarking on new pieces of work earlier work and knowledge should be considered.	Noted. No further action.
101	Any other historical buildings/cottages just beyond the Sorrel Street conservation area should be considered for heritage listing. I love the way heritage (indigenous and colonial) is being recognised more and hope it continues.	To consider in Heritage Items Review.
102	Parramatta, our second settlement, needs to be completely preserved. Unfortunately there is too much modernizing in Parramatta. Overseas countries have buildings centuries old, and are loved by visitors from all countries. We MUST preserve our heritage so people can come and view our wonderful buildings that are only very young but are beautifully built. PLEASE preserve as much as you can, so our future visitors and children can appreciate where we started and the hard work done by convict labour and our forebears. I was born in Parramatta ..in Willowgrove..and was very upset when it was demolished. Along with other buildings, i.e. pubs etc they have character and we need to show our appreciation to their architects (1700 - 1800). These buildings are beautiful and NEED to be preserved. DONT KNOCK ANYMORE DOWN or overshadow them with the UGLY BIG units and buildings. Why not have signs on all these heritage buildings and a plaque stating its origin and why, how and when it was built. There are buildings in laneways and side streets that people have no idea of what they were.	Noted. No further action.

Survey #	Submitter comments	Council officer response
104	<p>Duck River corridor as a natural heritage remnant (albeit weed-choked, in places); Horticultural heritage of Camella suburb / peninsula, pre-industrialisation - even its name is a clue - it was large nurseries; some growing flowers exclusively, barged down the river to city markets. Silas Sheather's nursery was one. Remnant open spaces could interpret this, even if 'concreted over' since, elsewhere.</p> <p>Good luck with the review process - it's a pretty major exercise. Translation of key bits into a few languages might be worth doing to expand 'reach' and understanding.</p>	<p>Wetlands' (including Duck River), Parramatta River at Camella, Ermington, Parramatta and Rydalmere is an existing locally listed heritage item - Reference No - 111.</p> <p>Other matters to consider in: Heritage Items Review. Thematic History Study.</p>
110	<p>I am not sure if this place is heritage listed, but 10 New Zealand St, Parramatta should be considered for heritage listing. The house is privately owned and no one lives in it. It has become run down and damaged. House was sold in 2012 and was in very good condition and maintained. https://www.realestate.com.au/sold/property-house-nsw-parramatta-109649521. However since then the place is now become ruined. It is an important building and will be a shame if it has to be knocked down because of the neglect.</p> <p>Another important building is 153 George St, Parramatta. I am not sure of the history but it is a beautiful old building that has been neglected and is run down. The owners of these buildings should have a responsibility when purchasing them to maintain and care for these buildings. If they do not they should be charged for the council to maintain them.</p> <p>And of course, lets not forget the Roxy which has been sitting idle for years slowly getting worse and worse which is unfortunate.</p> <p>I think a lot of the owners of these vacant heritage properties that are being left unmaintained and will one day be deemed not structurally sound and will need to be demolished so the owner can benefit from developers.</p>	<p>Wavertree' at 10 New Zealand Street, Parramatta is an existing locally listed heritage item included in Parramatta LEP 2023 - Reference No - 1608.</p> <p>Elongwan (also known as Tara) at 153 George Street, North Parramatta is an existing locally listed heritage item- Reference No. - 1541.</p> <p>Roxy Cinema at No. 69 George Street, Parramatta is an existing State listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. 1538.</p>
112	<p>I think Council's existing heritage conservation areas are correct and strike the appropriate balance between the planning zones.</p> <p>The City of Parramatta should continue to uphold the strong commitment to Epping Heritage and the unique character and streetscapes contained within the Heritage Conservation Areas. These areas are magnificent examples of our nation's history and should be protected at all costs.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
113	<p>North Parramatta Cemetery should be considered for heritage listing.</p>	<p>The Roman Catholic Cemetery at 1 Pennant Hills Rd, In North Parramatta, is an existing State listed heritage item included in Parramatta LEP 2023 - Reference No. - 1357.</p>
118	<p>As someone who recently moved to Parramatta the heritage and conservation efforts here have been a standout for why I love the area and am happy to live here permanently.</p>	<p>Noted. No further action.</p>

Survey #	Submitter comments	Council officer response
120	<p>Parramatta jail and Burnside homes should be considered for heritage listing.</p> <p>I would like to know why you can't tour Parramatta jail only for a sil ghost tour when every other jail has tours.</p> <p>Also places like Parramatta stadium we would like to take a group to tour.etc.</p>	<p>Parramatta Gaol at 73 and 73A O'Connell Street, North Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – I355.</p> <p>Burnside Homes is included as a Heritage Conservation Area in Parramatta LEP 2023.</p> <p>Other matters Considered in the draft Integrated Heritage Strategy.</p>
122	<p>The Ponds Walk should be considered for heritage listing. This walk not only follows an ancient walking track, it is also surrounded by remnants of forest and vegetation endemic to the area. Currently the waterway is full of rubbish and the surrounding bush full of weeds.</p> <p>The same applies to Brush Farm Park and Pt Lambert Park.</p> <p>So much of the character of the area has been lost through indiscriminate clearing of trees and vegetation and building of inappropriate houses.</p>	<p>It is noted Brush Farm Park is located in the City of Ryde LGA outside of the jurisdiction of City of Parramatta Council.</p> <p>Lambert Park is situated in Leichardt in the Inner West City Council LGA.</p> <p>Other matters to consider in Heritage Items Review.</p> <p>To consider in Heritage Items Review.</p>
123	<p>COPY OF SUBMISSION #122 ABOVE</p>	
125	<p>Not any new areas but the existing HCA e.g. Harris Park are not being adequately protected hence loosing the character. inconsiderate, random developments from investor owners to maximise their returns is resulting in skewing of heritage features and hence overall street character.</p> <p>Focus on maintaining and restoring features.</p> <p>I've been living in Parramatta from past 20 years and have seen many buildings on Church Street that have heritage features nicely maintained. I do like buildings such as 'Commercial Hotel' outside station and the Town Hall building kept quite well. But in other areas like Harris Park I observe a constant decline in Heritage character.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
137	<p>The house 'SHERBROOKE' at 4 Rosehill St Parramatta is apparently the second oldest house in Australia , even older than 'Cadman's cottage' in Sydney, yet there is nothing to acknowledge this (no plaque or signage) from over 1000 acres it is now down to 1/2 acre and development is getting closer all the time. The opportunity to preserve this house is very quickly disappearing.</p>	<p>Sherbrooke' at 4 Rosehill Street, Parramatta is an existing locally listed heritage item included in Parramatta LEP 2023 - Reference No 1634..</p>
139	<p>The area along Eastwood Ave in Epping is now situated in a heritage conservation area, which I think it should be removed. This is a quiet busy street with lots of buses and other vehicles going back and forth every day. So it doesn't not have any tourism attraction. And more importantly, the properties in Eastwood Ave have different styles which does make this area unique at all. Therefore, I strongly suggest removing Eastwood Ave area from heritage conservation areas.</p>	<p>Considered in the Heritage Conservation Areas Review</p>

Survey #	Submitter comments	Council officer response
140	<p>Anything related to colonial, convict, and early settlement heritage, up until and including the first decades of the 1900s should be considered for heritage listing.</p> <p>The unique heritage of Parramatta is one of the few things that makes it a great place to live, and Council should do all it can to protect it. Prioritising new developments is short-sighted, and undermines the integrity, aesthetic value, and future economic potential of Parramatta as a place that played a significant role in the European history of Australia.</p>	To consider in Heritage Items Review.
141	<p>I do not know the listing, but there may be traditional sites along the river, and the cottages that still exist within CBD Parramatta that should be considered for heritage listing. It is important for our cultural development to have an understanding of the stories of our past so that we can know why we are where we are as a community. This knowledge also allows us to move forward to be a better more inclusive community learning from the consequences of the decisions made by our predecessors.</p> <p>Let's work towards building a better future by sharing and protecting our past.</p>	To consider in Heritage Items Review.
142	<p>I would like to see the Eastwood / Epping conservation area extended.</p> <p>Council should focus on the high rise dominate Parramatta now. They are ugly and not sympathetic to the heritage of the area. I believe this has been done deliberately by the developers to devalue the heritage of the area. The car yards on Great Western Highway remain untouched by development, yet historic homes are torn down. Why is this happening?</p>	Considered in the Heritage Conservation Areas Review
143	<p>Parramatta Lake, because all the habitat for wildlife it offers, should be considered for heritage listing.</p> <p>Parramatta's high rise big, tall boxes like buildings dominate the area, the small heritage buildings are made to look ridiculous when overshadowed by such big ugliness. All of this to satisfy the government and developers greed. Historic homes are torn down, to build big tall residential boxes. If we need housing for the exploding population, why not doing in one of the ugly parts of South Parramatta such as around the Great Western Highway, close to transport near the station, where there are many car yards that remained untouched by the developers? Why interfering with beautiful places like the female factory now facing the threat of ugly development, this magnificent site should be properly protected covered by a heritage protection order and remain is it is, as it provides a sense of belonging and connection, as well as open space!</p>	<p>Lake Parramatta Reserve at 28A Burke Street, North Parramatta is an existing locally listed heritage item included in Parramatta LEP 2023 – Reference No – 1305.</p> <p>Cumberland District Hospital, including Wisteria Gardens (includes the Parramatta Female Factory site), is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – 1406.</p> <p>Other matters as noted. No further action.</p>
144	<p>Parramatta is very historical, we should keep it that way.</p>	Noted. No further action.
145	<p>I love heritage building and their beautiful infrastructure.</p>	Noted. No further action.

Survey #	Submitter comments	Council officer response
147	Thank you for the opportunity to participate. Removal of government building inspectors & dilution of building regulations driven mainly by high levels of immigration & greed, have created many opportunities for developers to leverage weakened heritage regulation and plans for their own profit. The community & council then to clean up the infrastructure mess.	Noted. No further action.
148	Epping Conservation area should be extended to the west of Midson Road Epping and to all of Chesterfield Road Epping. I am very concerned at the erosion and destruction of heritage buildings including natural habitat (tree removal) in Epping Heritage Conservation area.	Considered in the Heritage Conservation Areas Review
149	Epping shops should be considered for heritage listing.	To consider in Heritage Items Review.
156	Parramatta being so significant in the development of the Colony, it is important that we do not destroy any more of our remaining Heritage.	Noted. No further action.
158	St Patricks Catholic cemetery on Pennant Hills Rd should be considered for heritage listing. It contains many historical graves and is sorely neglected and in need of restoration and maintenance.	The Roman Catholic Cemetery at 1 Pennant Hills Rd is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – 1357. Other matters noted. No further action.
159	Vineyard Creek Reserve should be considered for heritage listing because I don't want to see it ever built out. Don't go overboard. You can't stop progress. And enough with the indigenous land-grabs based on dubious "cultural significance".	Natural area of Vineyard Creek and vegetated banks is an existing locally listed heritage item included in Parramatta LEP 2023 – Reference No – 1706. Other matters noted. No further action.
161	The entire Fleet Street Woman's Factory area must be saved and preserved from development. The area must be protected and turned into a Botanical Art Garden. The City of Parramatta must support Dr Andrew Charlton to STOP the property development of Fleet Street and the Female factory.	Cumberland District Hospital (includes Fleet Street Female Factory area) including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – 1406. Other matters noted. No further action.
162	Willow Grove and Royal Oak Hotel should have never been demolished. We are a young country and both had contributed to our history.	Noted. No further action.
163	You have already demolished so many - shameful! You all need to listen to the people who have lived and grown up here - stop being persuaded by developers and money!	Noted. No further action.

Survey #	Submitter comments	Council officer response
165	<p>Any sites that are found to have Aboriginal artefacts of the Burrumattagal mob should be considered for heritage listing. No buildings or places should be removed from heritage listing.</p> <p>The City of Parramatta has so much heritage and it should be preserved.</p>	<p>To consider in Heritage Items Review. To consider in Aboriginal Heritage Study.</p>
167	<p>St Johns Cemetery dates to 1840 and currently the brick walls are in serious decline. Federal funding is needed to restore this national asset. Sandstone gutters along roads are currently ignored, damaged by roadworks or destroyed by "renewal" with concrete. Art deco buildings in Parramatta dating from the 1930s are approaching 100 years old and have no protection or status. The main street of Parramatta Church Street shop frontages at ground level are in buildings that date to the 1800s yet at street level their heritage is destroyed by modern makeovers with only second storey heritage retained- many commercial retail areas have significant business benefit by preserving the heritage in commercial shop buildings at ground street level. Notable examples are Balmain main street, Glebe main street, Newtown, The Rocks Sydney, and Southern Highlands towns.</p> <p>One problem is that much heritage is lost to development by political decisions made by individuals and representatives on Council but in a short time those people are no longer on Council anymore. Heritage needs to be protected from short termism. The north Parramatta area east of the gaol bordered by the gaol, Benaud Oval, and Lake Parramatta has numerous Victorian era houses which appear to be in the path of new high rise proposals - a survey of heritage in this area needs to be carried out and given protection zoning like Harris Park and South Granville has been given.</p>	<p>To consider in Heritage Items Review. Considered in the draft Integrated Heritage Strategy.</p>
168	<p>Parramatta has lost too much historical buildings. A comprehensive heritage plan is needed to preserve our unique history for current and future generations.</p>	<p>Considered in the draft Integrated Heritage Strategy. Noted. No further action.</p>
169	<p>If there is any heritage listing involved around Lake Parramatta, it would be nice to see that area developed more with piers and maybe a bridge for easier access to the rear of the park.</p>	<p>Noted. No further action.</p>
170	<p>The old Cumberland hospital should be considered for heritage listing. Beautiful sandstone buildings in an open, uncluttered site.</p>	<p>Cumberland District Hospital including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I 406.</p>
172	<p>I love what we have so far. Hopefully we will continue to look after what is present today for time immemorial.</p>	<p>Noted. No further action.</p>
173	<p>There is a need for a coordinated approach to promoting heritage properties within Parramatta - especially support from the PCC. As a member of the Parramatta Heritage Partnership group (I am Secretary of the Brislington Medical and Nursing Museum Volunteers) there is a constant dismay from all properties at the way in which tourism is not fully promoted - phive does not provide brochures for tourists (elderly visitors want paper!), a lack of knowledge by staff at pHive, a need for staff and councillors to visit properties to be aware of what each property entails.</p>	<p>Considered in the draft Integrated Heritage Strategy.</p>

Survey #	Submitter comments	Council officer response
176	Granville train station and Bridge Street should be considered for heritage listing.	<p>The Granville Railway Station appears to be located on the border of the City of Parramatta and City of Cumberland LGAs. Possible heritage listing in the Heritage items review may need to be considered in consultation with the City of Cumberland Council.</p> <p>Bridge Street, Granville currently includes two locally heritage listed items in Parramatta LEP 2023: Burnett's Loan Office, 1 Good Street – Reference No. I187 Former School of Arts, 12 Good Street – Reference No. I189</p> <p>To consider in Heritage Items Review.</p>
177	Some of the buildings in Good St Granville should be considered for heritage listing. Also some art deco buildings in Camelia should be considered for heritage listing.	To consider in Heritage Items Review.
181	<p>Heritage in Parramatta is exceptional. It has to be protected.</p> <p>With the opening of the Powerhouse Parramatta and the PLR to Parramatta North – tourism is such a potential – where are COP plans? What support is there for local tourism related businesses? What support is there for heritage site managers?</p> <p>The Rezoning Plans for North Parramatta are an absolute aberration - there is absolutely no respect for heritage. There appears to be no respect for heritage within COP - where is the Heritage Advisory Group?</p>	<p>Considered in the draft Integrated Heritage Strategy.</p> <p>Council's Heritage Advisory Panel has now been formed, with its first meeting held on 2 September 2025.</p>
183	Without the food resources grown in and about Parramatta the infant colony would never have survived. We must preserve our earliest colonial history particularly the transition from a penal colony. Further, we have many significant public buildings, many Sydney sandstone that are deserving of preservation in the public domain and not sold off to private enterprise. As such the North Parramatta heritage precinct should remain in public hand for the enjoyment of all.	Noted. No further action.
184	Cumberland Hospital precinct should be considered for heritage listing as it is a historic area.	Cumberland District Hospital including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I 406.
187	<p>Governor Philip Walk along Parramatta River should be considered for heritage listing.</p> <p>Parramatta lacks an institution which tells its unique story. The Powerhouse Museum could do this but I don't know that this is included in its brief.</p> <p>Parramatta needs a Tourist Information Centre for people who visit and to publicise tourist opportunities in Parramatta.</p>	<p>To consider in Heritage Items Review.</p> <p>Considered in the draft Integrated Heritage Strategy.</p>
188	Broughton House in Thomas Street Parramatta should be considered for heritage listing. May be listed but very dilapidated. I'm worried it is being left to ruin then no option but demolish. Council should enforce some compulsory maintenance.	Broughton House at 43A Thomas Street, Parramatta is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I651.

Survey #	Submitter comments	Council officer response
		As Broughton House is also on the State Heritage Register (SHR 01302) it is subject to the minimum maintenance provisions of the Heritage Act 1977 that are administered by Heritage NSW.
195	Female Orphan School at WSU should be considered for heritage listing. Do not allow us to lose all our wonderful heritage such as the Willows.(Willow Grove ?)	WSU Parramatta Campus, Formerly Rydalmere Hospital and Female Orphan School at 171 Victoria Road, Parramatta is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – 1661.
198	Parramatta Gaol should be considered for heritage listing. I know the land council owns it, but they clearly don't have the money to maintain it or do anything worthwhile with it. It should be turned into a community asset, such as an arts precinct. Council should also lobby the state government to include it in the Parramatta North heritage precinct. Development can co-exist with heritage buildings as long as it doesn't overshadow or compromise it. New housing in Parramatta North could work if it doesn't jeopardise its world heritage listing or encroach on the buildings. The Pentridge Gaol site in Melbourne is a good example of repurposed heritage that is respected and preserved.	Other matters noted. No further action. Parramatta Gaol at 73 and 73A O'Connell Street, North Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. – 1355. Other matter noted. No further action.
205	Why do heritage listed buildings get knocked down for property development? Will the council fight for Parramatta's heritage or make concessions to make way for high rise development?	Formal development approval is required prior to demolition of heritage listed buildings. No further action.
208	The existing convict heritage artefacts and sites in the CBD could inform a conservation area listing, to better tell the story.	A number of archaeological site listings for the Parramatta CBD, and elsewhere in the Parramatta LGA, are included in Parramatta LEP 2023 to protect artefacts. No further action.
209	The Female Factory and surrounding precinct needs more..... money, support, attention, publicity. Where is Willow Grove House now?	Demolition material from Willow Grove House is stored at a facility in south-west Sydney. It is noted that the NSW Government in September 2023 decided not to rebuild Willow Grove.
211	The NSW government is hell bent on dissolving or dilution heritage significant locations and HCAs. I would ask Council to strongly resist this short-sighted approach and fight for maintenance of what heritage there is left.	Considered in the Heritage Conservation Areas Review

Survey #	Submitter comments	Council officer response
213	<p>All old buildings with architectural value in Paramatta should be considered for heritage listing as the suburbs is losing its character. Too many of them was completely demolished instead keeping at least the existing facades.</p> <p>I was looking for a place where I can set up my design and small scale manufacturing and education studio, but there is practically no space for women who wants to do small scale wood & metal work, work with glass and other materials. They are man sheds but nothing for women who doesn't want knitting. Even the old woman's factory complex only offers offices. Where creative makers can go??? Also would like some exposure to public. I tried to apply for grants but the rejection I got made no sense.</p>	<p>To consider in Heritage Items Review.</p> <p>Other matters noted.</p>
214	<p>Several buildings in the heritage-listed situated outside designated conservation areas should be considered for heritage listing, which exhibit significant architectural incongruity with the prevailing streetscape. For example the houses in Short Street, Wentworthville. These isolated listings raise concerns regarding their continued relevance and the balance between heritage preservation and practical considerations.</p> <p>The architectural disparity between these listed properties and the surrounding buildings creates a disjointed streetscape. This lack of cohesion diminishes the overall aesthetic and historical narrative of the street, rendering the listed properties as anomalies rather than integral components.</p> <p>Furthermore, their exclusion from conservation areas underscores their lack of contextual relevance. Conservation precincts are designed to preserve cohesive historical environments. The isolated nature of these listings suggests a diminished connection to the broader historical context, particularly given the evolution of the surrounding area.</p> <p>The continued listing of these incongruous buildings places undue burdens on property owners, limiting development potential and increasing maintenance costs, without delivering a commensurate public benefit. The restrictions associated with heritage listings should be reserved for properties that contribute meaningfully to a cohesive historical precinct.</p>	<p>To consider in Heritage Items Review.</p>
216	<p>Therefore, we request that the council conduct a review of these isolated heritage listings.</p> <p>Heritage is everyone's responsibility - how we engage with it, the narratives we perpetuate or create are our legacy to the next generation. We have an issue of cultural atrophy when we don't preserve our heritage and when we don't provide access to the complex stories of our city for all people - visitors and residents alike. Artists and storytellers have a role to play in helping activate and shape this. But it takes time, resources and money.</p>	<p>Considered in the draft Integrated Heritage Strategy.</p>

Survey #	Submitter comments	Council officer response
217	<p>The following should be considered for heritage listing:</p> <ol style="list-style-type: none"> The Albion Hotel, 135 George Street, Parramatta: A fine example of an early twentieth century hotel building with landmark qualities at the corner of George and Harris Streets. The building provides a strong contribution to our understanding of the working class history of this area of Parramatta and hotels in general once prolific in Parramatta and now becoming increasingly rare through the demolition of previously extant hotels such as the Royal Oak. Church Street Precinct (between Macquarie Street and Parramatta River): To ensure protection of the character and historic fine grain commercial presentation of structures on Church Street that do not meet the criteria for heritage listing, but are of contributory value. These often two-storey commercial terraces provide a positive contribution to the character of the street, encourage the continuation of its historic commercial use that is important both to the lively activity and identity of the area. George Street (from O'Connell Street to Charles Street): To ensure protection of one of the most important roadways in Parramatta, the original route to Government House and its axis with Church Street is significant as the focal point of early development of the city. Despite a high level of contemporary development surrounding the street, its protection and enhancement to highlight its significance is critical to the future of the city. <p>Parramatta is one of Australia's most significant early settlements, a place where Aboriginal, colonial, and migrant histories converge to form a rich and complex identity. However, many aspects of this heritage—its early commercial and industrial buildings, intangible stories of local characters, urban legends, and sites tied to the pride and ambition of its residents—have been damaged, forgotten, or remain under threat.</p> <p>The future of Parramatta from a development perspective has largely bolted, but it is important to people like myself that the significant, places, stories and memories of this place that create such a strong local identity are protected, remembered, and celebrated for the future. In this regard, I think it is important that more local professionals are involved in future discussions on the big picture changes that are happening to Parramatta and how they could be better managed in future. Any future heritage study should consider all the components mentioned, built heritage, indigenous heritage, migrant heritage and intangible cultural heritage, this can't be done authentically without consulting local people and professionals that both understand the importance of the future growth of the city, but also the importance of its deep historic routes.</p> <p>All buildings around OLMC, St Patrick's and up to Parramatta Gaol should be considered for heritage listing.</p>	<p>It is noted that development application (DA/1149/2021) approval was granted on 18 May 2022 for the demolition of the Albion Hotel and all ancillary structures down to slab level. Given this situation it would not be appropriate to consider the heritage listing of the site.</p> <p>There are a large number of heritage listed items on Church Street between Macquarie Street and Parramatta River included in Parramatta LEP 2023 that protect the heritage character of the street. In addition, there are a large number of heritage listed properties on George Street, from O'Connell Street to Charles Street, included in Parramatta LEP 2023.</p> <p>Matters raised can be generally considered in the Heritage items review and the Thematic History Study.</p>
222		<p>To consider in Heritage Items Review.</p>
223	<p>Seeing the destruction of the Royal Oak, Willowgrove and St Georges Terrace is tragic. The heritage conservation areas need to be preserved and protected from influx of ugly units which end up looking like ghettos, with all the pollution, laundry on balconies, bins everywhere and poor maintenance, lack of green space.</p>	<p>Noted. No further action.</p>
224	<p>Large areas of Parramatta City as a whole should be minimum NHL. (National Heritage Listing) Local listing register both indigenous and non indigenous are lacking.</p> <p>Dedicated heritage team of minimum four full time expert staff at CoP for in house knowledge instead of outsourcing consultants.</p>	<p>To consider in Heritage Items Review. Considered in the draft Integrated Heritage Strategy.</p>

Survey #	Submitter comments	Council officer response
225	Council list is pretty good, nothing stands out particularly as missing but would be good to recognise more places of significance in indigenous culture.	To consider in Aboriginal Heritage Study.
226	Wisteria House, Rosehill racecourse precinct, cemeteries, Women's work house, railway stations on Clyde to Carlingford line.	Cumberland District Hospital including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I 406. Other matters to consider in Heritage Items Review.
227	Can they re-build Willow Grove on the riverbank next to the new Powerhouse Museum?	It is noted that NSW Government in September 2023 decided not to rebuild Willow Grove.
228	Council should focus on expert heritage (National Trust) advice, plus "expert" indigenous advice, should both be included in ANY decisions. Albion hotel and the Roxy should be considered for heritage listing. Council could do better at preserving our heritage.	Considered in the draft Integrated Heritage Strategy. Roxy Cinema at No. 69, George Street, Parramatta is an existing state listed heritage item included in Parramatta Local Environmental Plan 2023 - Reference No. I538. It is noted that development application (DA/1149/2021) approval was granted on 18 May 2022 for the demolition of the Albion Hotel and all ancillary structures down to slab level. Given this situation it would not be appropriate to consider the heritage listing of the site.

Survey #	Submitter comments	Council officer response
231	<p>All remnant Canopy trees on private land, parks and road reserves that are isolated from Categorized Bushland and need to benefit intentional long-term protection, connection and enhancement by way of regeneration, removal of civic structures and services, restriction on intrusive new development AND removal or causation of future removal due to increased risk, dieback and isolation should be considered for heritage listing. The Key areas being requested for GIS Survey Listing - which can be established by Drone and street/site verified in person, by Community nomination, contractor or staff includes ALL Remnant Eucalyptus, Paperbark and ideally indigenous grassland area that are currently unmapped and mown.</p> <p>The locations include ALL of Winston Hills (isolated remnants on private land), remnant Stringybark and others on Community land, BARNETTS Rd.</p> <p>ALL of Constitution Hill and Old Toongabbie ridgelines and valleys, ALL of Westmead, ALL of Toongabbie near to Pendle Creek, Wentworth Ave, Barangaroo Rd, Burrabogee, Bungaree Rd, Caloola Rd, Dorothy St, ALL remnant trees on State Health land Dragonfly Dr</p> <p>Council cannot continue to refuse to GIS Map Remnant Tree Canopy and Significant Trees, Gardens and isolated species and incorporate this INFO at the soonest opportunity on the Biodiversity Mapping / LEP and DCP. Similarly Community-Crown Land Categorisation that currently is out of date and has not adequate recognition of isolated remnant Trees as constituting Endangered Bushland often with surrounding remnant soil and ground species that are mown and deserve to have these Threatening Processes revised and significant Funding provided for detail conservation-based management, inline with previously requested 8-10% Annual Budget for Sustainability and Environment, obtained from recent Community Surveys, where the current budgets are inadequate.</p>	<p>Matters raised by submitter appear to relate more to biodiversity conservation protection rather than heritage protection and listing and are generally considered to be beyond the scope of the Comprehensive Heritage Review.</p> <p>An Action has been incorporated into the draft Integrated Heritage Strategy to consider natural landscapes and significant trees following the recommendations of the Thematic History Study, which will also investigate the heritage significance of the natural environment of City of Parramatta.</p>
233	<p>Site of Royal Oak should be considered for heritage listing. If possible, recreate the original pub structure for historical interpretation of colonial Parramatta and early publicans.</p>	<p>The Royal Oak Hotel was demolished as a part of the Parramatta Light Rail development. Notwithstanding the demolition, it is noted that the Royal Oak Hotel and Stables at 387 Church Street, Parramatta is still heritage listed of local significance in Parramatta LEP 2023 – Reference No. – I501.</p> <p>The review of the current listing will be considered in the Heritage Items Review.</p>

Survey #	Submitter comments	Council officer response
236	<p>I would like to see the whole of the Fleet Street Heritage protected and have the Wisteria Gardens and environs included into Parramatta Park.</p> <p>The need for more green space is required as more high rise is developed. Mental health is to be considered when developing a LIVEABLE CITY.</p> <p>There has been enough buildings removed already.</p> <p>I would like to see the proposed developments in Cumberland Precinct paused until the World Heritage UNESCO is granted for the Female Factory & Fleet Street Precinct is granted.</p> <p>Wisteria Gardens is the last Edwardian Gardens remaining in Australia. It would be a positive step to have this area included into Parramatta Park.</p> <p>I am so disappointed to see how much of Parramatta Park has been encroach on - the more high rise built then the more green space is required for residents. We need our city to be a liveable city - our streets are not coping with the increased traffic as it is.</p>	<p>Cumberland District Hospital including Wisteria Gardens is an existing State listed heritage item in Parramatta LEP 2023 – Reference No. – I 406.</p> <p>The timing of the future development of the Parramatta North precinct is a matter for the State Government.</p>
237	<p>Please protect old growth such as large trees that provide shade to us as well as shelter to animals.</p> <p>Please protect our natural environment and prioritize protecting indigenous sites.</p>	<p>To consider in Thematic History Study and Aboriginal Heritage Study.</p> <p>An Action has been incorporated into the draft Integrated Heritage Strategy to consider natural landscapes and significant trees following the recommendations of the Thematic History Study, which will also investigate the heritage significance of the natural environment of City of Parramatta.</p>
238	<p>It was devastating that Willow Grove was destroyed. Save the Roxy.</p>	<p>It is noted that Section 5.3.4 of Parramatta DCP 2023 contains extensive provisions for tree and vegetation protection and preservation.</p> <p>Noted. No further action.</p>
239	<p>Please don't destroy any more heritage buildings or trees.</p> <p>I think we need to at least maintain the current listings and hopefully improve on this.</p>	<p>Noted. No further action.</p>
242	<p>I believe Parramatta Council should be careful in regards to heritage listings and protection, modern development has done a lot in recent years to improve Parramatta's liability and uniqueness. The council should encourage further developments whilst keeping significant heritage buildings and natural landscapes protected.</p>	<p>Noted. No further action.</p>
245	<p>All of the Parramatta Historical sites especially the Jail and that area should be considered for heritage listing. These surveys from my experience are usually smoke and mirrors to elude the residents as the outcome has already been made.</p>	<p>Noted. No further action.</p>

Survey #	Submitter comments	Council officer response
248	<p>Housing in Parramatta west, below Mays Hill Cemetery area, many old houses there, some of the houses have been there since the 1800s, they are privately owned. Also, areas of Parramatta East similar should be considered for heritage listing.</p> <p>All existing listings should be retained. All heritage buildings in parramatta area need to be protected as once they are gone, they are gone forever, this is our Australian heritage and also produces tourism for Parramatta.</p>	<p>To consider in Heritage Items Review.</p>
249	<p>There is a need to better understand the role of contributory, neutral and distracting items within HCAs.</p> <ul style="list-style-type: none"> * Ensure that heritage sites retain their setting and curtilage e.g. 180 George Street and impact on listed "Harrisford" – a perfect example of what should not happen. * St. John's Cathedral – disappointing decision to allow development up to 211 metres with a high FSR next to a State heritage listed building that is the oldest site of worship in Australia. This potential development will destroy Centenary Square. * Potential loss of heritage listed St. John's Parish Hall that is an integral part of the Cathedral setting – please don't make decisions based on voluntary planning agreements. * Say NO to developers who seek rezonings that do not comply with LEP 2023. Just say NO! * Recognise the significance of Parramatta's heritage and not see it as an encumbrance to development but a legitimate and worthwhile component of redevelopment. 	<p>Council's Heritage Conservation Areas Review Study has reviewed and recommended changes to the definitions of heritage property gradings, namely contributory, neutral and detracting items.</p> <p>Council's draft Integrated Heritage Study includes requirements to ensure that heritage is a key consideration when considering new buildings and interpretation, including work within heritage curtilages or close to important heritage places, as well as when undertaking precinct planning or undertaking infrastructure projects.</p> <p>With respect to 180 George Street, Parramatta and St. John's Cathedral property, these were the subject of site-specific planning proposals and/or development applications that considered the heritage impacts of their proposals on heritage properties during their assessments.</p>

Survey #	Submitter comments	Council officer response
254	<p>The following should be considered for heritage listing:</p> <ol style="list-style-type: none"> 1) School Hall St Gerards Primary School, North Rocks Road Carlingford – the hall is the sole surviving building of the Pennant Hills Coastal Radio Service Transmitting Station. This station was opened in 1912 and was regarded as an important advance in Australia's contact with the outside world. It was the first Government Radio Station in Australia. Hall is currently under threat of demolition for expansion of the school. 2) Ellengowan, 153 George St Parramatta – Built in 1872 as a substantial mansion overlooking the river, also later occupied by Tara. <p>Council should:</p> <ol style="list-style-type: none"> 1) Much more needs to be done to promote the Heritage attractions in Parramatta. Better advertising of and support to the many heritage museums and attractions in Parramatta would not only have financial benefits to the City and the heritage organisations managing the sites but would also help maintain and protect our important assets. <p>It is extremely disappointing that City of Parramatta Council (CoP) closed the Heritage & Information Centre in Church St – this should be reinstated ASAP.</p> <ol style="list-style-type: none"> 2) There is currently no Heritage Advisor employed by CoP. This position should not only be filled ASAP but also expanded to employ additional staff to provide adequate protection of the City's threatened heritage. 	<p>Ellengowan (also known as Tara) at 153 George Street North Parramatta is an existing locally listed heritage item – Reference No. – 1541.</p> <p>Council does have a Senior Heritage Specialist employed within its Development and Traffic Services Unit (DTSU).</p> <p>Other matters to consider in:</p> <ul style="list-style-type: none"> - Heritage Items Review; and - Integrated Heritage Strategy.
255	<p>I live in a heritage conservation area (Epping/Eastwood or Wyralla Ave). I strongly support the HCA: it has maintained coherent streetscapes, architecture with irreplaceable period features, and gardens and fences that accord with the houses – all of which makes for an extremely pleasant environment. The gardens and street trees help maintain a decent level of canopy coverage, which is going to be increasingly important under climate change. The generally large gardens help minimise run-off, which is also going to be increasingly important as rain events become heavier with climate change. Finally, the double-brick construction typical of the older houses, when combined with adequate ceiling insulation, maintains a comfortable temperature even in extreme temperatures. In short, this form of development is relatively robust against climate change and should continue to be preserved as much as possible.</p> <p>Heritage protection should also be extended to more mature trees. These are part of the urban infrastructure and cannot be replaced in a period of less than many decades (if at all).</p>	<p>Considered in the Heritage Conservation Areas Review</p> <p>It is noted that Section 5.3.4 of Parramatta DCP 2023 contains extensive provisions for tree and vegetation protection and preservation.</p>
256	<p>Houses that were created for the 1960s project home exhibitions that still remain in the suburb of Carlingford (North Rocks Ward of Parramatta LGA) should be considered for heritage listing. These houses were designed to showcase new ideas for modern living using modern techniques of construction. The 1961, 1962 and 1966 Carlingford homes exhibitions were instrumental in educating and inspiring a post-war generation of home builders in Sydney. These houses are located on Westminster Avenue, Felton Road, Balmoral Place, Tudor Place, Snowdon Avenue, Edinburgh Avenue and Empire Court (see attached map, source: www.beachcomberhouse.com.au/discovery/coach-tour-october-2012/). There are enough extant houses to warrant the creation of at least three Heritage Conservation Areas that would cover significant locations and buildings. Currently none of these houses are heritage listed in the Parramatta LEP 2023.</p>	<p>To consider in Heritage Items Review.</p> <p>Considered in the Heritage Conservation Areas Review</p> <p>Considered in the draft Integrated Heritage Strategy.</p> <p>Council does have a Senior Heritage Specialist employed within its Development and Traffic Services Unit (DTSU).</p>

Survey #	Submitter comments	Council officer response
	<p>It is imperative that the Council seek input from community heritage representatives in all stages of the Heritage Review. The Council also needs to appoint at least two Senior Heritage Advisors to its staff who will lead the review project and following studies to ensure they are undertaken in a rigorous, scholarly and comprehensive manner. This will serve to instil public confidence in the quality, independence and thoroughness of the review, resultant studies and recommendations.</p>	
MIXED/NEUTRAL COMMENTS		
10	<p>Would love more access to yours and information on historical buildings and monuments.</p>	<p>Information on heritage listed buildings and monuments is available on the State Heritage Inventory database managed by Heritage NSW, as well as on Council's Parramatta History and Heritage website</p>
37	<p>Consult the community more widely.</p>	<p>Noted and further rounds of consultation are planned under the Comprehensive Heritage Review. No further action.</p>
84	<p>I am yet to investigate current and proposed listings, but the Trust will be focused on the Beecroft area. The Beecroft Cheltenham Civic Trust would like to be involved in the heritage review process. The Trust has been representing the local community since 1964</p>	<p>Noted.</p>
106	<p>This is a poor survey as it limited answers.</p>	<p>It is noted that Council's survey allowed for free text responses for all questions. No further action.</p>
107	<p>The current heritage areas around my surroundings are satisfactory and there are no other areas that I can think of.</p>	<p>Noted. No further action.</p>

Survey #	Submitter comments	Council officer response
111	<p>38 Chesterfield Road Epping NSW 2121, 44 Chesterfield Road Epping NSW 2121, Chesterfield Road up to Midson Road in Epping NSW 2121, Chelmsford Road to Midson Road in Epping NSW 2121, Constitution Hill, Old Toongabbie, Pendle Hill, Winston Hill, Baulkham Hill, Beecroft, Cherrybrook should be added to heritage conservation area listing.</p> <p>Council should consider removing heritage conservation area listing for the following properties: 91 Epping Ave Epping NSW 2121, 89 Epping Ave Epping NSW 2121, 87 Epping Ave Epping NSW 2121, 85 Epping Ave Epping NSW 2121, 83 Epping Ave Epping NSW 2121, 81 Epping Ave Epping NSW 2121, 79 Epping Ave Epping NSW 2121, 77 Epping Ave Epping NSW 2121, 75 Epping Ave Epping NSW 2121, 73 Epping Ave Epping NSW 2121, as these properties are within the shortest 10-15 mins walking distance to both Epping Station & Eastwood Station so all the above alleged areas can be developed to build more Torrens Title Duplex & Semi-detached & Houses to solve the housing crisis in Sydney especially when the population will increase by 1 million by the year 2027 we cannot afford keeping large scale of heritage conservation areas (2-3 people family living on a 800-1500 sqm land) and ignore people demanding for more lands close to city and train stations to reside on.</p> <p>Properties within the shortest 30 mins walking distance to both Metro & Train Stations should be allowed to develop and build more Torrens Title Duplex & Semi-detached & Houses to solve the housing crisis in Sydney especially when the population will increase by 1 million by the year 2027 we cannot afford keeping large scale of heritage conservation areas (2-3 people family living on a 800-1500 sqm land) and ignore people demanding for more lands close to city and train stations to reside on. There are already too many HCAs in Sydney, with increasing population in the future years we need to consider removing heritage conservation area listing for some LGA Council wards now !</p>	<p>Considered in the Heritage Conservation Areas Review</p>
114	Same as submission No. 111	Considered in the Heritage Conservation Areas Review
115	Same as submission No. 111	Considered in the Heritage Conservation Areas Review
116	Same as submission No. 111	Considered in the Heritage Conservation Areas Review
117	Same as submission No. 111	Considered in the Heritage Conservation Areas Review
179	Heritage needs to have character and old. Not just an old house that is falling down and needs heaps of work without the character of the time. Heritage shouldn't be on a house if it has had extensions and only one part is heritage.	Noted. No further action.
189	I don't know what building or places or areas are listed.	It is noted that heritage listings are identified and mapped in Parramatta LEP 2023. No further action.
197	No point	Noted. No further action.
253	Refer to attached submission.	Summarised in Appendix 1. with other detailed written submissions
129	Making it possible to correspond with the assessor of our DA, rather than booking a duty planner.	Under existing practice applicants can consult with Council assessors of DAs.
171	For the purpose of completing this survey my interest is mainly in the building which was formerly Parramatta Jail.	It is noted that Parramatta Gaol at 73 and 73A O'Connell Street, North Parramatta is an existing State listed heritage item— Reference No. – 1355. No further action.

Survey #	Submitter comments	Council officer response
34	<p>DOES NOT SUPPORT HERITAGE/SEEKS REMOVAL OF HERITAGE LISTING</p> <p>Various HCAs near frequent public transportation should be removed and in place - style and/or look guidelines either suggested and/or mandated instead. Preserving arbitrary tastes is no reason to forgo density both residential and non-residential uplift. In my view Sydney already has too many federation - weatherboard or bungalow style houses. There are various that are heritage listed in the LGA and a review and removal of various types of them should be considered.</p> <p>I propose that council and council staff into removing the following HCAs and or local heritage items, with a strong preference for looking to replace HCA with individual heritage listings where applicable (HCA appear to me to be stopping density uplift which would otherwise be permitted instead of evaluating the importance of specific items)</p> <ul style="list-style-type: none"> * Harris Park West Conservation Area * Epping/Eastwood Conservation Area * Essex Street Conservation Area * East Epping Conservation Area * Boronia Avenue Conservation Area * Various properties in in Ada Street Harris Park * Elizabeth Farm Conservation Area * Experiment Farm Conservation Area * Shops, 10 – 16 Oxford Street, Epping (Item 1116) 	<p>Considered in the Heritage Conservation Areas Review To consider in Heritage Items Review.</p>
48	<p>My view is that any new heritage item listing should only be permitted to be added with the consent of the owners of a property.</p> <p>Consideration as to if the benefit of preserving what some have an attachment to due to their opinions vs the benefit of imposing restrictions needs to be considered especially since typically only the facade of heritage buildings is available to the public to see. It is my view that we should not be locking up large portions of land preventing better use.</p> <p>It is also my view that a lot of local (state items are typically different) non-aboriginal heritage has little to no worth. A substitution is not worthy of heritage listing especially when it is out of the way and cannot easily be seen and cannot be accessed by members of the public (e.g. the Epping heritage listed sub-station building). There is also no need to heritage protect a "Water tanks and Water Board cottage" (I27) to put it another way ... the opinions of heritage activists and the National Trust (effectively a heritage activist and heritage industry work creator) must be considered against the general public & non-activists. The history of places, buildings, people, practices, and other related items should be preserved for all to see in museums & our urban areas are not museums no matter how much heritage activists want to impose their views on others & restrict the rights of property owners.</p> <p>Most of Harris Park should be considered for delisting. I've seen enough stories about business owners being punished for trying to make improvements to their business premises, and heritage is being clearly being used as</p>	<p>To consider in the Heritage Conservation Areas Review To consider in Heritage Items Review.</p>

Survey #	Submitter comments	Council officer response
	<p>vehicle for hire. I mean look at the people who raise these issues and talk to the people who go here none of them go for the heritage. Especially those dilapidated houses on that triangle shaped block, they clearly are inhabited. You may as well contaminate the land, the outcome would be the same.</p>	
53	<p>Hambleton cottage should be delisted. The property at 2a Gregory Place Parramatta could impact on Hambleton cottage.</p>	<p>Hambleton Cottage at 47 Hassall Street, Parramatta is an existing State listed heritage item included in Parramatta LEP 2023 – Reference No. 1567. It is also listed on the State Heritage Register.</p> <p>Given its State significance, delisting this property is not supported by Council officers.</p>
56	<p>9 Rosebank Ave, Epping should be delisted as it adjoins R4 on both on the western and northern boundary. There are 5 storey flats at our backyard and potentially 3 storeys on the side. Those flats greatly diminish living amenities, privacy and economical values of the property. Is the only site left on the northern part of Rosebank Ave which was divided by a natural creek and a bridge, delisting will enable a more consistent planning outcome. It is now very hard to even do maintenance job for the house as we applied to do some minor work which hasn't been approved for 3 months now.</p>	<p>To consider in Heritage Items Review.</p> <p>Considered in the Heritage Conservation Areas Review</p> <p>It is noted that Heritage Minor Work approval (HMMW/20/2024) was granted on 7 March 2025 to minor works proposed for the property.</p>
67	<p>Should consider removing heritage conservation area on the southwestern side of Epping station. The majority of the houses in this pocket do not carry any heritage character. Because all houses in this pocket cannot be knocked down rebuild/ too expensive to do extension, most people living in this pocket are mature families instead of young families. Having a mixture of newer and older houses in the area will bring more vibes to the area.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
71	<p>102 Wigram Street, Harris Park should be delisted. The street is a commercial hub, the property should be commercialised to promote businesses to thrive, the businesses will in turn create jobs for the community.</p>	<p>To consider in Heritage Items Review.</p> <p>Considered in the Heritage Conservation Areas Review</p>

Survey #	Submitter comments	Council officer response
73	<p>The value of the HCA that includes portions of Oxford, Surrey and Chester Streets, Epping is questionable given the development that has already occurred in this area. The impact is limiting on the development potential of the remaining houses that have not been demolished. For instance, it is impossible to build a sympathetic carport at the front of the property because it extends beyond the front line of the existing property. This is despite the existence of many carports already at the front of properties that are of questionable quality in the area. When we wanted to renovate and extend to the rear of the property in 2018, the limitations imposed initially by the council 'planner' were absurd. Where a metal skillion roof existed, he insisted the development involve a tile roof. It was not viewed by any property and was in character with the original dwelling but extended over a rear verandah. To have the planner's decision amended cost us significant professional fees for advocacy by our architect. This was a cost that was absurd and unwarranted. The planner may have known a bit about HCA conditions but he had no idea about the historical context, built environment from the 1920s, nor the concept of sympathetic development. In short, he was not really equipped to make judgements about appropriate development in the HCA. We were very disappointed by the alleged professional skills of the Council's officers responsible for approving residential development applications.</p> <p>The skill level of Council officers who deal with development applications in HCAs needs to be raised significantly. Our experience leads us have little confidence in the capacity of Council to manage HCA issues.</p>	<p>Considered in the Heritage Conservation Areas Review Considered in the draft Integrated Heritage Strategy.</p>
79	<p>I respectfully request the removal of my property at 17 Boronia Ave, Epping NSW from the heritage conservation area. The home does not exhibit distinctive architectural or historical significance and lacks any notable cultural associations. Instead, it is a standard suburban dwelling with common materials and design, contributing little to the intended heritage narrative.</p> <p>Its inclusion in the heritage conservation area creates unnecessary barriers to basic maintenance and sensible renovations. Adjustments that would normally be straightforward become costly, time-consuming, and restrictive, without providing any genuine heritage benefit. The surrounding streetscape has also evolved, making the property's heritage listing increasingly misaligned with the area's current character and with the Council's original intent to safeguard truly significant sites.</p> <p>By removing the property from heritage controls, Council can more effectively allocate resources to preserve genuinely important historic properties. Meanwhile, I would gain the flexibility to maintain and improve my home responsibly. This approach ensures that heritage protections remain meaningful, fair, and focused on places that truly warrant special care.</p> <p>As community growth has evolved, the broader context in which property site can shift significantly. Epping like many suburbs in Sydney, has experienced changes in demographics, infrastructure and architectural tastes over time. The overall street landscape character in part of Epping including Boronia Ave is no longer as homogeneously historical as it might have been decades ago. Many neighbouring properties have undergone alterations, modernization or even complete redevelopment gradually diminishing the integrity of many earlier streetscape uniformity. While some properties in the heritage conservation area remain relatively intact and cohesive, its immediate vicinity does not form a visually uniform streetscape with consistent historical charm. As a</p>	<p>Considered in the Heritage Conservation Areas Review</p>

Survey #	Submitter comments	Council officer response
91	<p>result retaining certain properties like mine under heritage conservation area controls may no longer align with the current character or identity of the neighbourhood. Instead contributing to a robust heritage narrative, the property now exists somewhat awkwardly in a context that has moved on, making its continued heritage status less meaningful.</p> <p>Prospect Street should be considered for delisting.</p> <p>I think it is important to preserve Elizabeth Farm. However, citizens should be allowed to apply for building double storey homes.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
95	<p>Anywhere close to railway stations should be considered for delisting. I live in a street that has conservation houses but the streetscape has been altered so not a true Heritage area. The people moving into the street don't want building restrictions at all and I understand that the land we live on could be utilised far better for housing than is currently the case.</p> <p>I feel there is too much importance on heritage instead of affordable housing in areas close to public transport and shopping areas.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
105	<p>Council should focus on preserving the character of actual residential properties in Harris Park, excluding Wigram Street.</p> <p>Wigram Street and Marion Street of Harris Park precinct are purely commercial even if it's not considered to be. Heritage listing on these streets puts the business owners and community in jeopardy restricting growth and development in the area.</p> <p>It's high time that Council should ease development in the high growth potential commercial hub of Parramatta like Wigram Street of Harris Park. Change of zoning would do wonders in terms of business growth and overall prosperity.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
119	<p>I own and live in a property on Essex Street Epping.</p> <p>We are confused by why this street is a heritage conservation area.</p> <p>There are apartments adjacent to us and new ones in development (cnr of Epping Road and Beecroft Road). Also, it seems at least half of the houses are built in the last 30-40 years.</p> <p>I'd prefer flexibility to renovate and redevelop, especially considering proximity to a major train/metro station.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
121	<p>My property, 20 York Street, Epping should be considered for delisting. The heritage status of my house should be reconsidered in light of the substantial development changes that are occurring in Epping and will continue for years to come. Council has already permitted the demolition of at least one heritage building in the area, a decision that made sense in the context of ongoing apartment building in Oxford Street. It makes little sense therefore to maintain heritage listing on individual properties in the surrounding area where knockdown/rebuilds dominate with older houses replaced with new buildings that are not consistent with the existing streetscape. If some houses can be demolished, it makes little or no sense to have what is essentially an arbitrary time-delimited date of the original construction preventing the development of other houses. Keeping the listing will, over time, only lead to a deterioration in the condition of my house, reducing the look/feel of the street. If a house that had substantial street traffic can have its heritage status lifted, then a less impressive house in a low-traffic street will</p>	<p>20 York Street, Epping is an existing locally listed heritage item included in Parramatta LEP 2023 – Reference No. – 1148.</p> <p>To consider in Heritage Items Review.</p>

Survey #	Submitter comments	Council officer response
	hardly be missed. I'm happy to be contacted if needs be, or if there is a formal application process to have the heritage listing removed, would be grateful to have you provide information on that. Thanks.	
131	<p>Eastwood Avenue and Epping Avenue in Eastwood should be removed from the heritage conservation area, because many buildings look too ugly and old. In addition, termites are a very serious problem for the timber structure of these old buildings. I have to spend thousands of dollars every year to deal with the termite issue.</p> <p>As I have lived in the Eastwood heritage conservation area for many years, I like to live in Eastwood but I am frustrated with living in the heritage conservation house. The disadvantages are:</p> <ol style="list-style-type: none"> 1. high cost to maintain/repaint the old building. It is very expensive to get the old house maintained or repaired. 2. the building is too old and lots of problems cannot be fixed, such as many cracks on the wall/ceiling, drainage/sewage pipe leaking, interior timber structure damaging etc. You can't get the problems fixed no matter how much money you spend. 3. it is not safe to live in the old building as the building was built 100 years ago. It did not meet the requirement of current building standard in many aspects, such as building height, corridor width, drainage etc. It is vulnerable to housefire and flood because of poor building standards. 4. it is not secure to live in the old houses because it is easy to get in from outside though the old-style windows. My house has been stolen many times in the last ten years. 5. it is not environment-friendly because it is not suitable to install aircon or solar panels in the old house. So many houses still burn wood in the fireplace to keep the house warm in the winter season. All the areas are so smoky during winter evening. It pollutes the air heavily. 6. Termites are a big problem for these old timber-structured houses. 	Considered in the Heritage Conservation Areas Review
132	All heritage and Heritage Conservation Areas should be removed.	Considered in the Heritage Conservation Areas Review
133	All heritage and Heritage Conservation Areas should be removed.	Considered in the Heritage Conservation Areas Review
134	All heritage and Heritage Conservation Areas should be removed.	Considered in the Heritage Conservation Areas Review
135	All heritage and Heritage Conservation Areas should be removed.	Considered in the Heritage Conservation Areas Review
136	I believe Council should consider removing the heritage conservation area listing around Eastwood-Epping areas. These areas are now undergoing significant construction and development. The houses there are very old, expensive to maintain by the owners, and no longer align with the current standard regulations and current urban change landscape. They are inconvenient to live in, and some pose serious safety risks, like termites etc.	Considered in the Heritage Conservation Areas Review
153	Some streets east of the Epping trainline (such as Sections of Oxford Street and Surry Street) should be considered for delisting; there is no heritage presence and old houses are not being maintained well - creates a less attractive streetscape and lack of capital investment opportunities to improve.	Considered in the Heritage Conservation Areas Review

Survey #	Submitter comments	Council officer response
155	<p>Council should consider removing the conservation area on Rosebank Ave, Epping. The main reasons are below:</p> <ol style="list-style-type: none"> 1. The buildings no longer have significant historical value. Modern development has overshadowed the area's historical value. 2. After the operation of the Metro line from Talawong to Chatswood, Epping has become an important city/transportation hub in North-Western suburbs. Population in Epping has grown significantly over the years. There are growing needs for new infrastructure, housing and commercial spaces that cannot be integrated within the constraints of a heritage conservation area. The removal of the conservation area on Rosebank Ave, Epping could allow for revitalization and growth that aligns with the current needs of the community. 3. As the buildings are older, the ongoing cost of maintaining buildings are costly for property owners. The tedious process and limits on building modifications limit potential buyers' interest and therefore reduces the desirability of properties in the area. It will also deter investors and developers from redeveloping properties in the area. 	<p>Considered in the Heritage Conservation Areas Review</p>
160	<p>The houses around Experiment Farm are constrained by the conservation area, and should be considered for delisting or removal from the HCA. Ruse Street is a short walk to the Parramatta CBD, Harris Park and yet cannot be developed into high density. Examples of high rise right next to heritage buildings exist, for example, Charles Street Meriton Towers.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
182	<p>Request for Removal of Heritage Conservation Area Listing: 52-85 Chester Street, Epping, NSW 2121</p> <p>I strongly believe that the properties located between 52 Chester Street and 85 Chester Street, Epping, NSW 2121 should not be classified under a Heritage Conservation Area (HCA) due to the following key reasons:</p> <ol style="list-style-type: none"> 1. Lack of Uniform Heritage Value <p>A key criterion for a heritage conservation area is that the buildings or streetscape collectively contribute to a unique historic or architectural character. However, the properties along Chester Street (52-85) exhibit inconsistent architectural styles, with many modernized or redeveloped homes. Some of the properties have undergone significant renovations or complete rebuilds, incorporating contemporary designs that do not align with traditional heritage characteristics. This inconsistency weakens the argument for retaining this area under HCA listing, as there is no distinct or unified heritage streetscape.</p> <ol style="list-style-type: none"> 2. Limited Historical Significance <p>Unlike other well-preserved heritage areas in Epping, the properties along this section of Chester Street do not hold any substantial historical importance or unique cultural significance that warrants continued protection. The area lacks association with major historical events, figures, or landmark architectural styles that would typically justify a heritage designation. Many of the buildings are relatively modern or have been substantially altered, reducing their contribution to heritage value.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
202	<p>Heritage conservation area near Eastwood Train Station and Epping Train Station should be removed as it hinders the modernisation of the area. Most of the houses around do not have any heritage value. Poorly designed and built.</p>	<p>Considered in the Heritage Conservation Areas Review</p>

Survey #	Submitter comments	Council officer response
204	Heritage conserved area in Eastwood and Epping should be removed. Only 5% of the houses are really worth being heritage listed. In general, churches should be considered for delisting. Some less spectacular churches which aren't the only or the best architectural examples of their particular architectural style. Council should focus on grants for repairs.	To consider in Heritage Items Review.
210	Eastwood/Epping Conservation Area less than 800m to train station should be removed or alternatively allow more relaxing controls to increase the density to address the housing crisis. The next generation will be able to live where they have grown up. At the moment the properties in the area are very expensive with really big land. The NSW Government already allowed apartment permissibility in this area so council should be more relaxed in terms of development controls in this area to address the housing crisis. The future of NSW really depends on council to make NSW great again.	Considered in the Heritage Conservation Areas Review Under the NSW State Government's low and midrise housing policy (LMR) multi-dwelling housing (town houses/terraces) and two-storey apartments are permitted with consent in LMR areas. This includes all six Heritage Conservation Areas in Epping and Eastwood – being Epping/Eastwood, Wyralla Avenue, Boronia Avenue, Rosebank Avenue and Essex Street HCAs.
212	33 Tintern Ave, Telopea 2117 NSW should be considered for delisting. Please be suggested with our humbleness to put safety as first priority meanwhile balancing with owner's right and benefit regarding to heritage item listing review. Especially as an owner occupied we are only earning bread and butter and lack of power to negotiate with the authority. We would find most of the heritage item private owners are experiencing hard and most of us couldn't afford to maintain heritage item at certain level properly because high interest rate for our mortgage and fast rising materials and labour cost and high restriction on development. Our heritage items are really old and every things of the house inside out are outdated and structure movement are causing high safe and fire hazard. We need a safe and comfortable place could live in as basic human need. We also need fair development opportunities as our neighbours' are having. Please kindly find attached our application and pictures and report. Thank you!	In addition, dual occupancies are now permitted with consent in all Heritage Conservation Areas in the Parramatta LGA. To consider in Heritage Items Review.
215	Essex Street, Epping 2121 should be considered for delisting. The recent approval of the childcare centre by the Land and Environment court over strong objections by residents to the modern design being out of character to the HCA. Much of Essex Street between Epping Road and Maida Road are modern buildings not in character with the HCA. In addition, the construction of high rise apartments in Forest Grove overshadowing much of Essex Street has destroyed much of the HCA characteristics.	Considered in the Heritage Conservation Areas Review
218	Remove Prospect Street Rosehill as it is 3 streets away from Elizabeth Farm and not required to be in the conservation area. Please remove Prospect Street Rosehill from the conservation area and allow more housing developments in Rosehill to create a facelift for the area in junction to the new CBD.	Considered in the Heritage Conservation Areas Review

Survey #	Submitter comments	Council officer response
219	<p>Remove Prospect Street Rosehill as it is 3 streets away from Elizabeth Farm and not required to be in the conservation area.</p> <p>Please remove Prospect Street Rosehill from the conservation area and allow more housing developments in Rosehill to create a facelift for the area in junction to the new CBD.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
220	<p>Remove Prospect Street Rosehill as it is 3 streets away from Elizabeth Farm and not required to be in the conservation area.</p> <p>Please remove Prospect Street Rosehill from the conservation area and allow more housing developments in Rosehill to create a facelift for the area in junction to the new CBD.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
221	<p>Remove Prospect Street Rosehill as it is 3 streets away from Elizabeth Farm and not required to be in the conservation area.</p> <p>Please remove Prospect Street Rosehill from the conservation area and allow more housing developments in Rosehill to create a facelift for the area in junction to the new CBD.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
230	<p>The Heritage Conservation Area within 800m to train station should be removed to be consistent with the Low and Middle Housing Policy starting on 28 Feb 2025. Council really needs to have an open mind and deliver more housing around this well located area. I agree to maintain the conservation area as part of the future to maintain the historical value. However, it does not mean we should do nothing with it. Conserving memories and traditions mean nothing if it is not practical. We should always enhance and improve it. The house price keeps going up because we have limited supply. The Epping/ Eastwood conservation area is huge with so many houses on more than 1000m2 with only 1 dwelling. Council should really step up and deliver more housing density within 800m to station. Your future of Sydney really depends on Council to act wisely.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
232	<p>Rather than a piecemeal approach (as this survey seems to take), a comprehensive and well planned review of heritage within the Parramatta Council area should be undertaken to identify what heritage is critical to retain - both heritage items and heritage conservation area. Specific to the Epping Ward (where I reside), there are currently 4 HCA notated, 3 of which were only notated in 2014/15 as a negotiated outcome from the Epping Urban Activation Precinct (UAP) undertaken by NSW State Government. Two (2) of these HCAs - Essex Street and Rosebank Avenue HCAs clearly do not reflect any additional heritage value to the Epping area. In creating HCAs Council needs to be committed to retain the values of the HCAs, rather than the current practice of allowing change to the heritage value of the HCAs through further development that does not reflect no align to the HCA notations in place.</p> <p>Essex Street HCA and Rosebank Avenue HCAs notations should be removed. Reasons in summary: inappropriate notation when HCA was created in 2015 Developments approved (residential and commercial) and undertaken since notation in place further remove ANY heritage value of these areas These HCAs are just a 'strip of buildings', rather than a precinct area that would reflect heritage value of the streetscape that the notations set out. For example Essex Street HCA contains 66 residents, of which less than</p>	<p>Considered in the Heritage Conservation Areas Review</p> <p>It is also noted that further consultation will be undertaken in relation to the Heritage Conservation Areas Review, including an exhibition of the study findings, and also a later exhibition of any proposed draft planning control changes to HCAs. This will allow the opportunity for further consultation with the community.</p>

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234	<p>50% are identified as contributory items Essex Street HCA is listed as ... 'inter-war buildings and streetscape' (sic), Essex Street is a road that is no longer a local road, as it is used for vehicles seeking to 'rat-run' the roads to avoid traffic saturated intersections. Essex Street is also now used by emergency services for high speed transit when responding to emergency callouts. Essex Street has been identified as 'oversaturated' in respect to local traffic flow through Traffic Studies undertaken by Parramatta Council and NSW State Government. It is my view that the Epping Suburb is overrepresented for HCAs in Councils Epping Ward area - i.e. 100% (i.e.. 4 of 4) of Epping Ward HCAs are located in the suburb of Epping - what about the heritage value of the remaining parts of the Ward??</p> <p>Further to my conversation with Cllr Chen, I have made contact with Council Staff Member, Jennifer Concato, Executive Director City Planning & Designing, regarding this Comprehensive Heritage Review and my input and submission to same. Specifically, I have left a voicemail message 3pm on 28 February, requesting a call back to discuss the Review. Part of my discussion, will be to discuss this Survey process, and my plan to make a more fulsome submission, through email, however I am unable to provide this by 3 March 2025 and am seeking discussion with Ms Concato re how I can make this submission. I also suggest that the Heritage Review process is limited in the capacity of residents to be engaged as stakeholders in the Review process (the Reports to Council re action taken thus far reflect this, as residents have NOT been identified as stakeholders). I also request that a copy of my responses in this survey are provided to me, for my future reference - in undertaking this submission, it seems there is no capacity for me to seek a copy for my records.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
	<p>Remove Hassall Street from conservation area for the following reasons: 87 Hassall Street is on the fringe of Parramatta CBD, and this property is on a busy 4 lane road. Also, this area is a mixed business and high-density residential area, where we strongly believe the future growth will drive the zoning on this street to high density residential developments. The properties between Arthur Street and James Ruse Drive are Industrial, B2, B4, IN1 and R4 zoned. Properties between Alfred Street and Good Street are again R3 and R4. There is a 4 Star Hotel, Bowling club, Shopping centre, apartments on River Road and industrial units 400 m away. New Parramatta light rail station on Tramway Avenue is a stone throw away. There are 2 service stations, coffee shops and other businesses all within 300 m distance. The current zoning of few properties around Elizabeth Farm as heritage conservation area is outdated, as we don't see any heritage value in the properties that currently exist on these streets. Some are new, some are old fibro buildings like ours, adding no value to either the heritage of Elizabeth Farm or to the beauty of the Parramatta CBD. The argument for view from Elizabeth Farm to the river is also baseless as there are already high rise apartments blocking the river view. Considering the current housing crisis areas like this part of Hassall Street should be encouraged for high density living.</p> <p>Parramatta is a growing metropolis. Infrastructure, nightlife and access to CBD offices attracts people of all ages to come and live around the CBD area. It does not add to the character and landscape of the CBD to leave few asbestos ridden, old derelict cottages to be let stay as is. It has become a blot on the beauty of the growing and thriving Parramatta metropolis. Town planners should encourage development around Hassall Street area as it ticks all the boxes required for this high density development. The current housing crisis needs properties such as ours to be included in high or medium density zoning and take</p>	

Survey #	Submitter comments	Council officer response
235	<p>advantage of the numerous benefits that the location provides for the benefit of many home seekers. I request you to take our concerns while reviewing the heritage conservation area status for properties on Hassall Street and to remove this restriction and allow for zoning that facilitates development of property that is consistent to the needs of this area at this time.</p> <p>Eastwood Avenue should be delisted.</p> <p>Large number of homes have already been developed before this street was declared heritage. This really defeats the purpose of being heritage listed.</p> <p>With regards to feedback for Council:</p> <p>1) The council is incredibly inconsistent with how to approach heritage properties. There is open interpretation depending on which council inspector visits the property and hence different heritage requirements. Please sort out ASAP.</p> <p>2) By the time you decide which places are to be heritage listed, half if it has already been developed. My street has multiple manor like houses and redone houses despite being heritage listed. What's the point then being heritage listed? If people want to maintain their heritage, you should let them. If people don't want to be heritage listed, you should let them.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
240	<p>South Parramatta Conservation Area should be delisted. It does not contain enough properties that demonstrate heritage significance for the entire area to be a conservation area. The introduction of the DCP and restrictions has adversely impacted the aesthetic of the area. The newer single storey (guideline in DCP) developments are not complementary to the area and do not meet the requirements for the new generation that requires housing in close proximity to the Parramatta CBD. The dwellings are poorly designed and visually unattractive reference: Crimea Street.</p> <p>Council needs a consistent approach to heritage, allowing multiple modern storeys/additions to state significant items i.e. the Town Hall but not allowing a second storey in a conservation area.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
241	<p>Yes , whole of Wigram Street should be considered for delisting. My house at 65 Wigram Street with Fibro, in a stage of collapsing and wonder 65 B is not heritage.</p> <p>There are no residents to keep those houses. All apartments have come up and need to support community facilities. No resident living and due to heritage on the front, the development of the whole area is limited. The extension of the back is disgusting.</p> <p>The system is slow and the properties at Wigram Street is against council policy of being calling Little Indian and keeping heritage. Which has no relevance to Indian culture. Really frustrating and wasting money on development in this area, simply council abuse the power by calling main yard sticks heritage and parking. Wigram Street and Albion Street should be removed from Heritage listing. Not relevant any more. Wake up.</p>	<p>To consider in Heritage Items Review Considered in the Heritage Conservation Areas Review</p>
243	<p>Remove HCAs around Epping town centre. This area has excellent transport infrastructure and should have not redevelopment restrictions. It can support higher density. This can be done aesthetically but current restrictions are excessive. The HCAs in Epping are actually the areas closest to the station and Epping Road/buses and local</p>	<p>Considered in the Heritage Conservation Areas Review</p>

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244	<p>public school and so most suited for redevelopment. The area is not unique in terms of architectural character and already there are lots of varying styles of housing within. It does not have same heritage values as other HCAs in Sydney.</p> <p>Current restrictions are too strict and limit development options. Expensive to maintain old properties, often unsuitable for young families or elderly people. Heritage advice is difficult and costly to obtain. DA process takes long and uncertain outcomes for property owners. Large areas of well located suburbs are included in HCAs, contributing to wider and larger problem housing stress.</p> <p>Need more high density housing near the Eastwood station area.</p>	<p>Noted. No further action</p>
246	<p>I don't support any sweeping HCAs in a city like Parramatta. Highly significant individual items which are accessible to the public and have meaningful opportunities for interpretation should be conserved. Entire streetscapes should not be preserved in amber just because they are nostalgic for wealthy homeowners, many of whom are not affected in any way by a listing.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
247	<p>Reassessment of Conservation Areas:</p> <ol style="list-style-type: none"> 1) Lakeside, Eastwood NSW 2122, is very close to the train station, shops, and other amenities. The location is well-suited for modern residential trends and urban growth. 2) Existing High-Rise Developments: there are already high-rise residential buildings in the vicinity. This indicates that the area has already undergone significant development, and removing heritage restrictions could allow for further growth in line with current and future residential needs. 3) The economic and social benefits of allowing more flexible development in the area, i.e. increased housing availability, and improved local amenities. 4) Community Support: strong support from local residents and neighbourhoods. <p>Public meetings and surveys are effective ways for the council to gather diverse opinions and make informed decisions. The community's voice is important.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
250	<p>Remove houses in east Epping from the heritage conservation area, particularly houses close to Epping station and Epping public school, to promote redevelopment of blocks.</p> <p>We do not want new units, but the residents should be allowed to knock down rebuild through CDC if these houses are removed from the heritage conservation area.</p> <p>This is to accommodate growing young families.</p> <p>It's extremely expensive and time consuming to renovate old houses that no longer suit the needs of young families.</p> <p>These small houses are sitting on big blocks.</p> <p>Streets like Chester Street in Epping are close to the public school and station, and there are loads of old small houses on big blocks.</p> <p>Perhaps it should be made easier for residents to knockdown and rebuild since these houses have no real heritage significance.</p> <p>They are not suitable for young families to move in and are hard to renovate and extremely expensive to renovate.</p> <p>Redevelopment of single dwelling houses can be promoted by removing Chester Street from the heritage</p>	<p>Considered in the Heritage Conservation Areas Review</p>

Survey #	Submitter comments	Council officer response
	<p>conservation area and making it easy for existing residents to perhaps rebuild with CDC approvals. This will save time.</p> <p>I urge council to remove the heritage conservation area on houses in east Epping since this will help redevelopment for growing young families around the public school.</p> <p>Not promoting high density via units, but instead promoting knock down rebuilds if these blocks are no longer in the heritage conservation area, since they don't really have any heritage significance.</p> <p>Remove old houses in east Epping from the heritage conservation area since they offer no real heritage significance and are hindering redevelopment.</p>	
251	<p>Wyralla Ave heritage conservation area in Epping should be removed from the heritage conservation area listing. Reasons : 1. In Wyralla Ave., number 2 has newly development terrace dwellings; number 1A and 1B, 3A and 3B are duplexes; houses on number 6, 8, 28, are relatively new (compared to 70+ years old houses). On Kent Street number 26 the house is also relatively new. As this area is so close to public transport and even some units on Bridge Street are not as close as some dwellings on Wyralla Ave, there is no meaning to make the area a heritage conservation area as there are so many relatively new and new dwellings among some old houses. It is in the best interest for the area to be rezoned to allow development of up to 5 storey units to allow more people living in the area and using public transport.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
252	<p>The HCA Epping/Eastwood needs to change especially in the well located area within 800m to the station. City of Parramatta Council should remove the Conservation Area or relax the planning controls within 800m to station to be consistent with the New Low and Middle housing policy. Council should take responsibility to increase the housing needs in the well located area. There are not many properties within 800m of the station and even adjusting the HCA boundary to be consistent with the Low and Middle Housing Policy, the HCA in Epping/Eastwood is still huge. The HCA needs to adapt with the population growth and retaining the character and significance of a conservation area does not mean that you do nothing about it: we really need to step up and change the way we think about the HCA.</p> <p>The Heritage Conservation Area in the well located area within 800m of the station. There are a lot of reasons to support it:</p> <ul style="list-style-type: none"> - to be consistent with the NSW Low and Middle Housing policy to increase the density and provide more housing choices for the well located area. - to address the extremely negative effects (culturally, economically, politically and socially) of the worst housing crisis in our history. - families are being forced to live further apart, and younger people are unable to afford adequate housing. - 1 dwelling in 1000m2 is out of date for HCA and needs to be changed or adapted. - heritage practitioners need to turn their minds towards critically analysing each and every property by way of rationalisation so that more properties are made available for additional housing. <p>East Epping Heritage Conservation Area should be considered for delisting. The houses in the area are a mixed bag of new and old houses (even homes on the same street block). If it wasn't mentioned, people would not know that this is a conservation area. But by having this imposition, it disallows a lot of properties from having development or renewal opportunities.</p>	<p>Considered in the Heritage Conservation Areas Review</p>
257		<p>Considered in the Heritage Conservation Areas Review</p>

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164	Roxy should be considered for delisting. Too expensive to maintain without selling the air space or rebuilding the rear.	To consider in Heritage Items Review.
NO ADDITIONAL COMMENT		
	Approximately 70 survey responses provided no additional written comment.	N/A